

**AkzoNobel**

# Manual and FAQ\* – Hybrid Extraordinary General Meeting

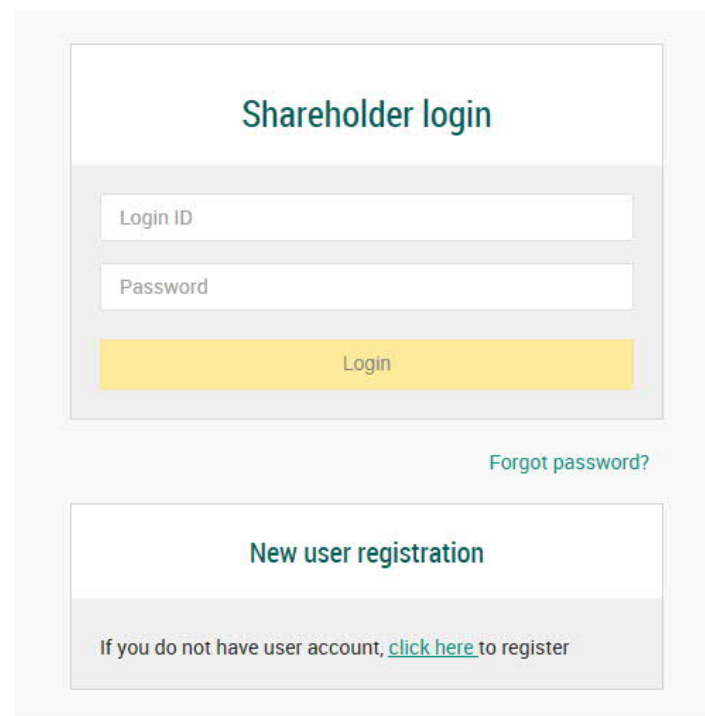
\* Applicable to virtual participation and voting at the Extraordinary General Meeting of Akzo Nobel N.V.

**AkzoNobel**

**Manual –  
Hybrid Extraordinary  
General Meeting ('EGM')**

## I. Registration – before August 31, 2022 6:00 p.m. (CET)

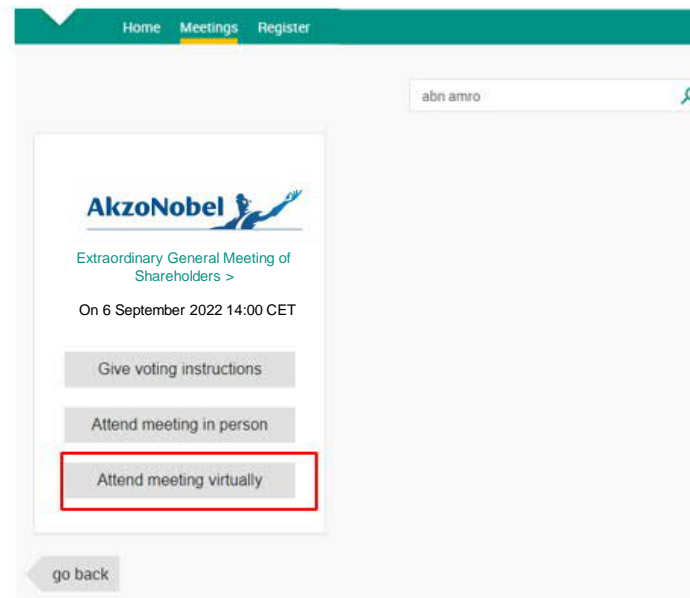
1. Click [here](#) to login to the shareholder portal, enter your Login ID and Password and click 'Login'



The screenshot displays a web interface for shareholder login and registration. At the top, the text "Shareholder login" is centered. Below this, there are two input fields: "Login ID" and "Password". A yellow "Login" button is positioned below the password field. To the right of the "Login" button, there is a link labeled "Forgot password?". Below the login section, the text "New user registration" is centered. At the bottom of the registration section, there is a message: "If you do not have user account, [click here](#) to register".

## I. Registration – before August 31, 2022 6:00 p.m. (CET)

2. Select the upcoming EGM of AkzoNobel and click ‘Attend meeting virtually’



## I. Registration – before August 31, 2022 6:00 p.m. (CET)

3. Fill in all the details of registration for this meeting

**Register for virtual participation**

**AkzoNobel** Akzo Nobel N.V.  
On 6 September 2022 | 14:00 CET

Cancel

1/4 Shares and Account

**Securities**

Security class  
Ordinary shares

Intermediary  
ABN AMRO Registrar

ISIN  
NL0013267909

Number of securities  
 Entire holding  
 Partial holding

Enter number of securities  
8

Account

**Register for virtual participation**

**AkzoNobel** Akzo Nobel N.V.  
On 6 September 2022 | 14:00 CET

Back Cancel

2/4 Phone, Terms and Conditions

**Verification of phone number**

Mobile phone number:  
+31 622800115

Re-enter mobile phone number:  
+31 622800115

**Terms and Conditions**

**Phone**  
The phone number can not be changed once verified and must be used till meeting ends.

Cancel Acknowledge and Accept

The phone number will be used for the two-state verification process (by SMS verification)

## I. Registration – before August 31, 2022 6:00 p.m. (CET)

4. Notification will be displayed with highlighted risks and terms of use (including reference to AkzoNobel's Hybrid Meeting Terms). Please read the notification and if you agree click on 'Accept and Proceed'

The screenshot shows a mobile application interface for registering for virtual participation. The main screen is titled "Register for virtual participation" and includes sections for "2/4 Phone, Terms and Conditions", "Verification of phone number", and "Terms and Conditions". A modal window titled "Important Information" is overlaid on the right side of the screen. The modal contains the following text:

**Important Information**

You are about to confirm that you want to virtually participate in the General Meeting.

In case you wish to proceed, please acknowledge and accept the risks which are inherently related to virtual attendance and participation in the General Meeting by checking the relevant checkbox set out below and click the "Accept and Proceed" button to gain access to the Virtual Participation Section.

The risks related to virtual attendance and participation in the General Meeting include, amongst others: any failure in virtual meeting equipment, software, network infrastructure, servers, internet or telephone connectivity, video or voice equipment whether or not caused by an information security incident (which includes any unauthorized use, hacking, a Denial of Services attack, a denial of access, any failure or intrusion resulting from the theft or unlawful interception of a password or network access code and any other cyber-attack) or caused by any type of mechanical failure such as any electrical power outage during the General Meeting as well as any other unforeseen technical difficulties or disruptions whether relating to the Website in general, the Virtual Participation Section, the General Meeting or the equipment/connectivity used by you, the Securities Holder.

To avoid such risks the Securities Holder should attend the General Meeting in-person or by proxy.

By checking the boxes below, you confirm:

- that you acknowledge and accept the risks listed above and to have read and understood and agreed to our terms and conditions applicable to the registration and use of the Virtual Participation Section.
- that you are a person authorized to accept these risks on behalf of the Securities Holder.


The Terms of Use for using the Website and the Virtual Meeting Section in particular apply and can be found here: [Terms of Use](#)

At the bottom of the modal, there are two buttons: "Back" and "Accept and Proceed".

## I. Registration – before August 31, 2022 6:00 p.m. (CET)

5. Enter the verification code as received on your mobile phone


### Register for virtual participation

 Akzo Nobel N.V.  
On 6 September 2022 | 14:00 CET

[← Back](#) [Cancel](#)

3/4 Verification code

#### Enter code

 A new verification code was sent to your mobile phone.  
[Send Again](#)

Code

[Verify](#)

## I. Registration – before August 31, 2022 6:00 p.m. (CET)

6. The registration was completed successfully

7. The created request can be found in 'My events' (observe pending state)

**Register for virtual participation**

You successfully registered to join for virtual participation

Now that you have requested to virtually participate during the meeting your intermediary will have to provide an approval.

Please confirm your account number and telephone number to your intermediary

ABN AMRO Registrar  
corporate.broking@registrar.co

Question  
In case you have any further questions, please do not hesitate to contact ABN AMRO.  
corporate.broking@nl.abnamro.com

[To my events](#)

My events Meetings My Account

Request type:

Virtual participation  Attendance requests  Voting instructions  Confirmed votes

Status: Pending Search by issuer

	<b>Akzo Nobel N.V.</b> On 6 September 2022   14:00 CET	Extra Ordinary Or Special General Meeting 8 securities   Registration number 1.184.00002	Pending		
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## I. Registration – before August 31, 2022 6:00 p.m. (CET)

8. Once approved by the intermediary, the shareholder will receive a confirmation email

### Email details

Sent to: [estrid.peeper@nl.abnamro.com](mailto:estrid.peeper@nl.abnamro.com)

Subject: IMPORTANT: Confirmation request to vote virtually

Sent date: September 6, 2022 | 16:00 CET

Email body:



Dear Ms. Peeper,

Your request to vote virtually during the meeting has been successfully processed.

We hereby inform you that your Intermediary has confirmed your entitlement to vote virtually.

#### How to vote virtually during the meeting?

Please click on this link below:

<https://cbp-est05.eu-gb.mybluemix.net/shareholderlogin?gmid=5tn9l539g9X1a3aNDi=&vpReqId=0yu490vorGkZ2DypOA=#&aid=-JkLqx-PE54wo4bMTg0&reqType=VP>

#### Note:

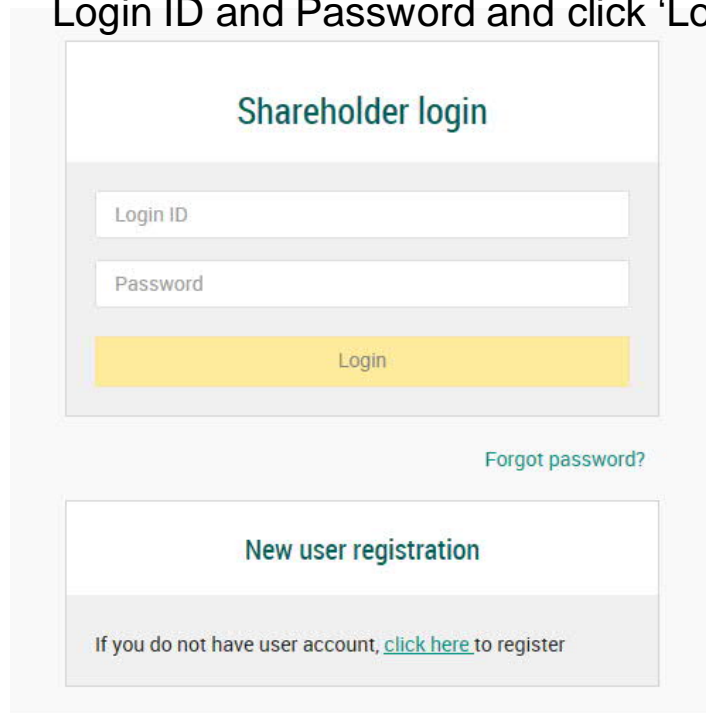
The virtual meeting environment will be made available shortly before the start of the meeting as set out in the convocation note of Akzo Nobel N.V. V. Please check the meeting date and time and log in to [www.abnamro.com/shareholder](http://www.abnamro.com/shareholder) before the meeting starts. Make sure you join on time. If you join after the meeting starts, you will not be entitled to vote. Voting virtually will be enabled after the meeting is opened by the chairperson. Please note that you will receive login information necessary to vote virtually at the phone number you provided during your registration. You will need this phone number to vote virtually throughout the meeting.

Please email [corporate.broking@nl.abnamro.com](mailto:corporate.broking@nl.abnamro.com) for all queries.

You can also contact helodesk number +31 20 628 6070 if any problems with joining the meeting virtually.

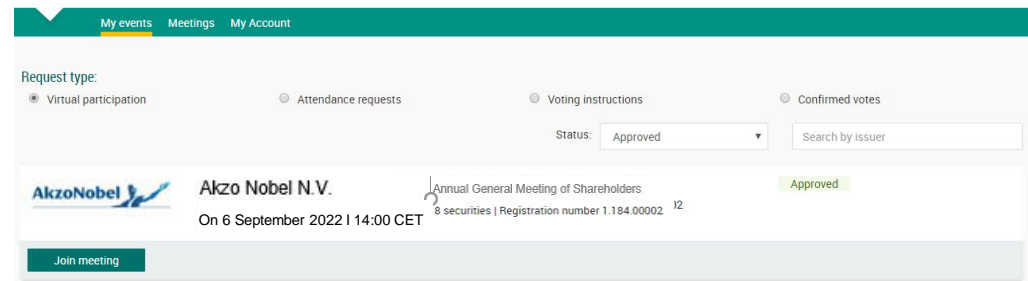
## II. Login – on September 6, 2022 before 2:00 p.m. (CET)

1. Click [here](#) to login to the shareholder portal, enter your Login ID and Password and click 'Login' and click login



The screenshot shows the 'Shareholder login' page. It features a title 'Shareholder login' in teal. Below the title are two input fields: 'Login ID' and 'Password'. A yellow 'Login' button is positioned below the password field. To the right of the 'Login' button is a teal link 'Forgot password?'. Below these elements is a 'New user registration' section with a teal title. At the bottom of this section, it says 'If you do not have user account, [click here](#) to register'.

2. Join the meeting in 'My events'



The screenshot shows the 'My events' section of the AkzoNobel shareholder portal. The top navigation bar includes 'My events', 'Meetings', and 'My Account'. Under 'Request type:', there are four radio buttons: 'Virtual participation' (selected), 'Attendance requests', 'Voting instructions', and 'Confirmed votes'. To the right, there is a 'Status:' dropdown menu set to 'Approved' and a 'Search by issuer' input field. The main content area displays the AkzoNobel logo, 'Akzo Nobel N.V.', and 'Annual General Meeting of Shareholders'. Below this, it states 'On 6 September 2022 | 14:00 CET' and '8 securities | Registration number 1.184.00002 12'. A green 'Approved' label is visible on the right. At the bottom, there is a teal 'Join meeting' button.

## II. Login – on September 6, 2022 before 2:00 p.m. (CET)

3. Enter the verification code as received on your mobile phone

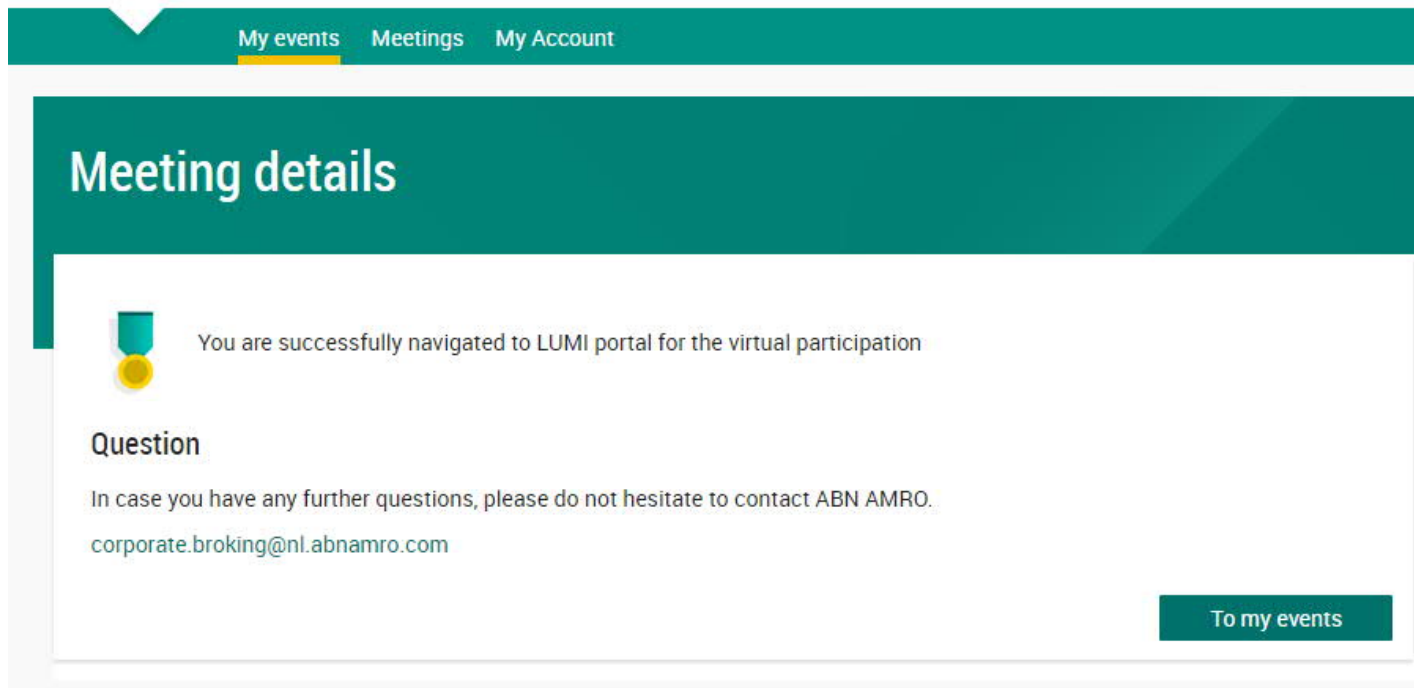
The screenshot shows the 'Meeting details' page for Akzo Nobel N.V. on September 6, 2022, at 14:00 CET. The page has a green header with navigation links for 'My events', 'Meetings', and 'My Account'. Below the header, there is a back arrow and the text 'Meeting details'. The AkzoNobel logo and company name are displayed. A notification states: 'A new verification code was sent to your mobile phone.' with a 'Send Again' button. Below this, there is an 'Enter code' label and an empty input field.

4. Notification will be shown, please read and accept to proceed

The screenshot shows the same 'Meeting details' page, but with an 'Important Information' modal box overlaid. The modal contains the following text: 'You are about to leave the ABN AMRO e-voting portal and will be navigated to the application/website for virtual participation. This application/website is not operated by ABN AMRO and therefore ABN AMRO is not responsible for its content, availability and functionality. This virtual participation application/website is operated by Lumi. If you have any questions or concerns about the virtual participation application/website, please contact +31 20 628 6070'. At the bottom right of the modal is a yellow 'Accept and Proceed' button. In the background, the 'Enter code' section is visible with the code '67103' entered in the input field.

## II. Login – on September 6, 2022 before 2:00 p.m. (CET)

5. You are successfully logged in

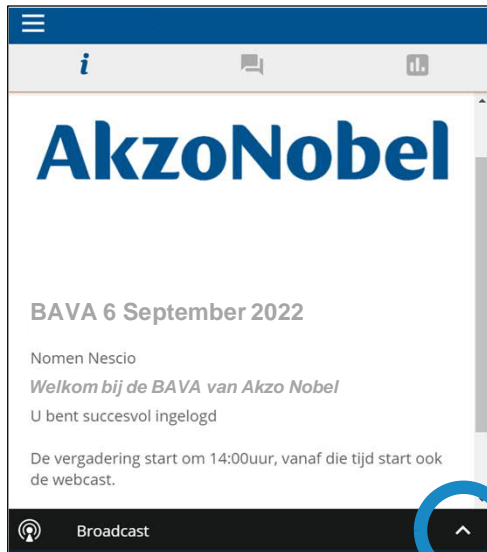


The screenshot displays the user interface of the LUMI portal. At the top, a teal navigation bar contains the links 'My events', 'Meetings', and 'My Account', with 'My events' highlighted. Below this is a teal header section with the text 'Meeting details'. The main content area is white and features a teal and yellow icon on the left. To the right of the icon is the message: 'You are successfully navigated to LUMI portal for the virtual participation'. Below this message is a section titled 'Question' in bold. The text in this section reads: 'In case you have any further questions, please do not hesitate to contact ABN AMRO. corporate.broking@nl.abnamro.com'. In the bottom right corner of the content area, there is a teal button with the text 'To my events'.

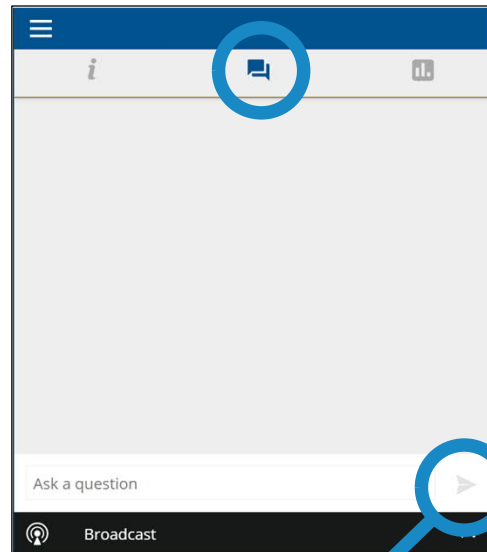
## II. Login – on September 6, 2022 before 2:00 p.m. (CET)

6. 1:00 – 2:00 p.m. (CET) registration open

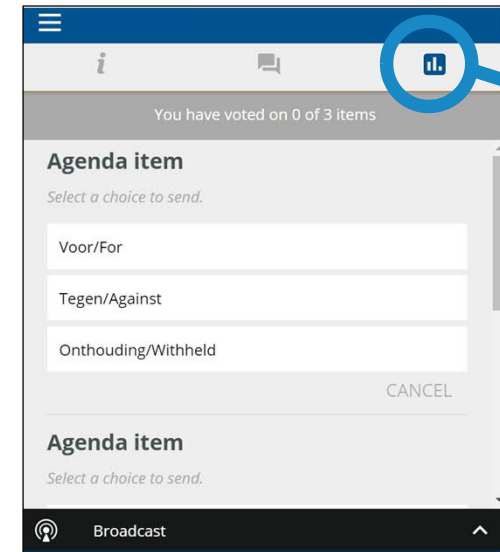
7. 2:00 p.m. (CET) follow the webcast, raise questions & vote



**Click here**  
**for webcast**



**Click here**  
**to submit your question**



**Click here to submit your vote**

**AkzoNobel**

**FAQ – EGM**

## Frequently asked questions - registration

**AkzoNobel**

Q: How can I register to virtually participate and vote at the EGM?

A: As an AkzoNobel shareholder you will first need to create a profile via [www.abnamro.com/evoting](http://www.abnamro.com/evoting). After the profile is created you can follow the steps of registration as provided in this manual.

Q: If I don't know my login details for the ABN AMRO platform, where can I find them/request new details?

A: You can request a new password via the website [www.abnamro.com/evoting](http://www.abnamro.com/evoting) under 'Forgot password?' or contact ABN AMRO via [ava@nl.abnamro.com](mailto:ava@nl.abnamro.com) or +31 (0)20 628 6070.

Q: I cannot login or I have problems logging into the ABN AMRO platform.

A: Please contact ABN AMRO at [ava@nl.abnamro.com](mailto:ava@nl.abnamro.com) or +31 (0)20 628 6070.

## Frequently asked questions - registration



Q: Can I test if I can get into the virtual environment ahead of the EGM?

A: Yes, you can do so after the close of registration, being Wednesday August 31, 2022, 6:00 p.m. (CET), following the guidelines on [www.abnamro.com/evoting](http://www.abnamro.com/evoting). Should you face difficulties, please contact ABN AMRO via [ava@nl.abnamro.com](mailto:ava@nl.abnamro.com) or +31 (0)20 628 6070

Q: How do I know if my bank has approved my registration for the EGM?

A: You will receive a confirmation from ABN AMRO by email. This might take a few minutes. In case the confirmation takes longer than a few minutes, please do not hesitate to contact ABN AMRO via [ava@nl.abnamro.com](mailto:ava@nl.abnamro.com) or +31 (0)20 628 6070. It is advisable to use the testing period before the day of the EGM to test your access to the platform.

Q: As of which moment can I login to the EGM?

A: You can login within a time frame of 1 hour before the start of the EGM (2:00 p.m. (CET)). Once you have logged in to the EGM you are counted as a shareholder attending the EGM, even if you leave before the start or at any time during the EGM (whether or not due to an internet connection failure).





## Frequently asked questions – EGM

**AkzoNobel**


Q: How can I follow the EGM?

A: You will be able to follow the meeting via the virtual environment via [www.abnamro.com/evoting](http://www.abnamro.com/evoting) (where you are able to vote on the shareholders resolutions during the EGM).

Q: How do I know that I can vote at the EGM?

A: Once the Chairman has opened the meeting you will be able to vote until the Chairman declares that the voting will be closed after the last voting item.

Q: How can I submit a vote and know that I virtually voted?

A: During the meeting you will be able to vote. Click on the voting button  to submit your votes. When selecting the button of our choice your vote will be cast automatically. Please submit your vote on all resolutions. The application will confirm that your (vote)s has/have been received.

Q: Can I change my vote during the EGM if I virtually participate?

A: Yes, you will be able to amend your votes during the EGM until the Chairman declares that the voting will be closed after the last voting item.




## Frequently asked questions – EGM



Q: I have already voted through proxy on the ABN AMRO website or provided a signed proxy to AkzoNobel's Corporate Secretariat, can I change my vote during the EGM?

A: No, you can only change your voting instruction until the close of registration, being August 31, 2022 at 6:00 p.m. (CET).

Q: What should I do if I am unable to virtually vote during the EGM?

A: Once the Chairman has opened the meeting, you will be able to vote until the close of the last voting item of the meeting, if you are successfully registered (the steps for registration are listed earlier in this manual). Click on the voting button  to submit your votes. Please make sure you are connected to the internet.

Q: Can I ask questions or address the EGM as a virtual participant?

A: Yes. Shareholders are invited to submit questions regarding the agenda items in advance, and ultimately by **6:00 p.m. (CET) on Wednesday August 31, 2022**, by sending an email to [investor.relations@akzonobel.com](mailto:investor.relations@akzonobel.com). Our aim is to answer all questions submitted in advance during the meeting. Besides, shareholders can also submit questions during the meeting using the chat function via the online platform. The aim will be to answer all questions during the EGM as the agenda allows.



## Frequently asked questions – general questions

**AkzoNobel**

**Q: How will AkzoNobel ensure that virtually attending and voting at the EGM will be without issues?**

A: AkzoNobel offers the application through third parties that have gathered experience with organizing these hybrid and virtual shareholders meetings in- and outside the Netherlands. Even though AkzoNobel has given its best efforts to ensure that shareholders are offered a best-in-market service, it cannot guarantee that shareholders may experience issues that are common to any first-generation innovative application.

**Q: Is AkzoNobel moving to a virtual-only annual general meeting?**

A: No. The meeting will be held virtually considering the current situation around the COVID-19 pandemic in the Netherlands with due observance of the provisions of the Temporary Law COVID-19 Justice and Safety (the “Emergency Law”). Dutch law still prescribes that a physical shareholders’ meeting must be held.

**Q: Will all upcoming shareholders’ meetings of AkzoNobel be in hybrid form?**

A: AkzoNobel may decide, at its own discretion, for each shareholders’ meeting separately whether the possibility of online participation will be provided next to in-person access.

**Q: Are there any rules and conditions applicable to the EGM?**

A: Yes, we refer to our Hybrid Meeting Terms which can be found on our website. The Hybrid Meeting Terms apply to shareholders who participate at the EGM via the online platform.



## Frequently asked questions – general questions

**AkzoNobel**

Q: Why should I choose for online participation when I can grant a proxy voting instruction as I did before?

A: When you participate online, you will be able to take into account the deliberations (just before and) at the EGM before you decide how to vote. If you grant a proxy voting instruction your vote has, in fact, been made before the meeting takes place and you will only be able to change your voting instruction until the close of registration, being August 31, 2022 at 6:00 p.m. (CET).

Q: What will AkzoNobel or ABN AMRO do with my personal info which I am requested to complete when opting for virtually attendance and voting?

A: AkzoNobel adheres to its GDPR policy, which can be found [here](#). ABN AMRO also adheres to its GDPR policy, which can be found on <https://www.abnamro.com/en/footer/privacy-statement.html>

Q: If I don't have a smartphone, tablet or PC, can I still virtually attend and vote at the EGM?

A: Unfortunately, in that case you can't virtually attend and vote at the EGM.

Q: What should I do if my battery is almost empty?

A: Please note that the shareholder is responsible for a properly functioning and charged device.



## Frequently asked questions – general questions

**AkzoNobel**

Q: My internet connection is not working properly. Will I be able to attend and vote at the EGM?

A: You will need a working internet connection during the EGM. On your phone you can also use a mobile (3G, 4G or 5G) signal if available.

Q: How do I know this is a safe way to vote?

A: The website of ABN AMRO has been thoroughly tested by various parties.

Q: Which device should I use to virtually attend and vote at the EGM?

A: You can virtually attend and vote at the EGM with any device that has a working internet connection, is charged and is successfully logged in to the virtual environment via [www.abnamro.com/evoting](http://www.abnamro.com/evoting). Please make sure you have installed the latest version of your internet browser (Chrome, Firefox, Internet Explorer 11 and 10, Edge and Safari).

Q: The device that I will use for the online participation has a camera installed. Will or can I be made visible in the EGM to other participants or to anyone else?

A: No, that will not be the case.



## Frequently asked questions – general questions

**AkzoNobel**

Q: When I virtually attend and vote at the EGM, will other shareholders be informed that I am participating, or do they have the possibility to know that?

A: No, you will be registered on the registration list of all shareholders attending the EGM (in accordance with the provisions of AkzoNobel's articles of association). However, this information will not be provided to other shareholders of AkzoNobel.

Q: Who can I contact if my question is not listed in this FAQ?

A: Please contact ABN AMRO at [ava@nl.abnamro.com](mailto:ava@nl.abnamro.com) or +31 (0)20 628 6070.

## Frequently asked questions – shareholders' rights

**AkzoNobel**

**Q: Are my votes valid when leaving early? Can I re-join after I have left?**

A: Yes, under the assumption that you logged in successfully prior to the start of EGM, this will not affect your votes casted until the moment you left. Re-joining the EGM is possible after you have left, you will also be able to vote on items that have been put into vote during the time you were not participating. The polls for all voting items are open during the EGM and closed after the last voting item on the agenda has been discussed.

**Q: When there is a failure in my network connection, or my device stops during the EGM, will I be able to login and continue to participate in EGM once the connection has been restored?**

A: Yes, under the assumption that you logged in successfully prior to the start of the EGM, you will be able to continue participating in the EGM after the network connection has been restored. You will also be able to vote on items that have been put to vote in the meantime. The polls for all items are open during the EGM and closed after the last voting item on the agenda has been discussed.

**Q: Will the possibility of virtually attending and voting at the EGM affect the proceedings at the EGM?**

A: At the EGM the usual proceedings for general meetings of AkzoNobel will be followed. However, the polls for all items are open during the EGM and closed after the last voting item of the agenda has been discussed.

