



Sundsvall September 27, 2010

Dear Valued Customer

Eka Chemicals has decided to implement SAP globally to ensure that we are at the forefront of industrial and administrative IT. This new fully integrated ERP system will further improve the efficiency of our operations and help us to serve our customers even more effectively in future.

We will go live at all Eka sites in Europe on 1<sup>st</sup> November 2010

The operations will be reduced as much as possible during our cut over and go live period of 25<sup>th</sup> to 31<sup>st</sup> October. Your co-operation during this 7 day period would be greatly appreciated.

If you have any questions, please do not hesitate to contact us.

Best Regards  
Eka Chemicals AB  
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