Investor Update Full-Year 2014 and Q4 results

Ton Büchner & Maëlys Castella February 12, 2015





Agenda

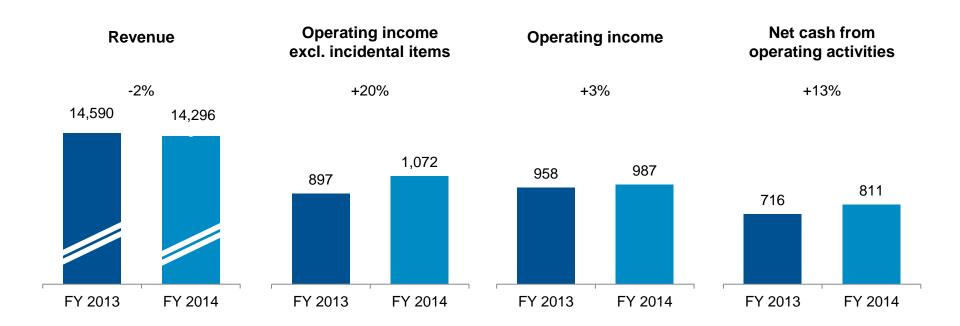
- 2014 highlights and operational review
- **Financial review**
- **Conclusion**
- **Questions**

2014 highlights and operational review Ton Büchner

Key achievements during 2014

- Clear operational improvements visible in the results, despite challenging market conditions
- Major transformation programs in all three Business Areas and support functions
- Functional alignment through Global Business Services making clear progress and corporate costs are coming down
- Steady progress on people, process, and product safety, resulting in significant improvement in total reportable injury rate (TRR) from 2.3 to 1.8
- Ranked #1 on Dow Jones Sustainability Index (Materials industry group) for third year in a row
- Human Cities initiative launched:
 - commitment to improving, energizing and regenerating urban communities
 - partnership with 100 Resilient Cities pioneered by The Rockefeller Foundation
- On track to deliver 2015 targets

Financial highlights of 2014



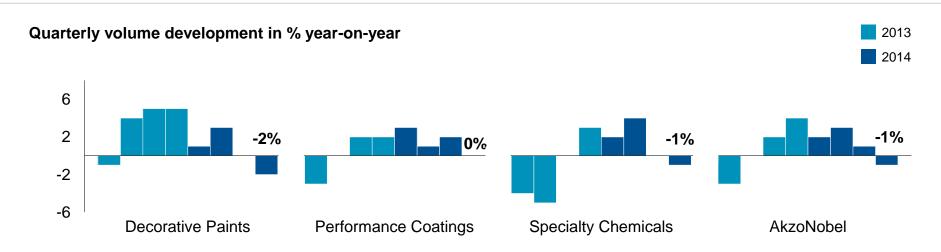
- Revenue down 2 percent, with positive volumes more than offset by currency effects and divestments
- Operating income up 3 percent, due to higher operating results and lower restructuring charges, partially offset by adverse incidental items
- Net cash inflow from operating activities up 13 percent

FY 2014 revenue and operating income – underlying margins continue to improve

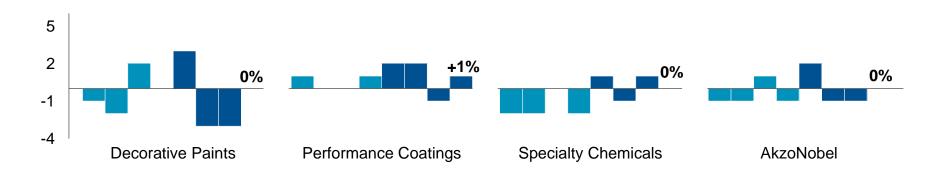
€ million	FY 2013	FY 2014	Δ%
Revenue	14,590	14,296	-2
Operating income excluding incidentals	897	1,072	20
Operating income	958	987	3
Patio %	EV 2012	EV 2014	

Ratio, %			FV 2013	FY 2014	
Return on sales			6.6	6.9	
Return on sales (excluding incidentals)			6.1	7.5	
Return on sales (excluding incidentals & restructuring costs)			8.5	9.3	
Moving average return on investment			9.6	10.0	
Revenue development F	/ 2014 vs. FY 2013				Increase
+1%	0%	-1%			Decrease
			-2%	-2%	/ 6
Volume	Price/Mix	Acquisitions/ Divestments	Exchange rates	Tot	al

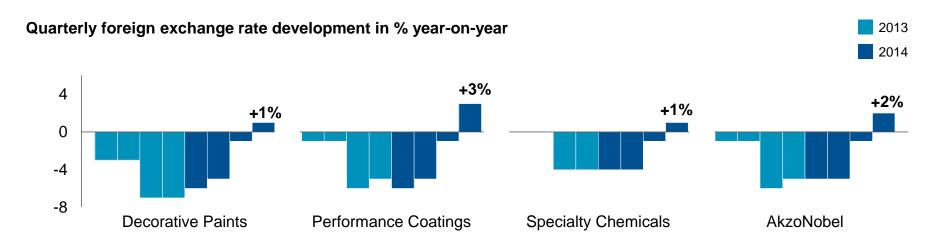
Fragile economic environment impacting all Business Areas



Quarterly price/mix development in % year-on-year

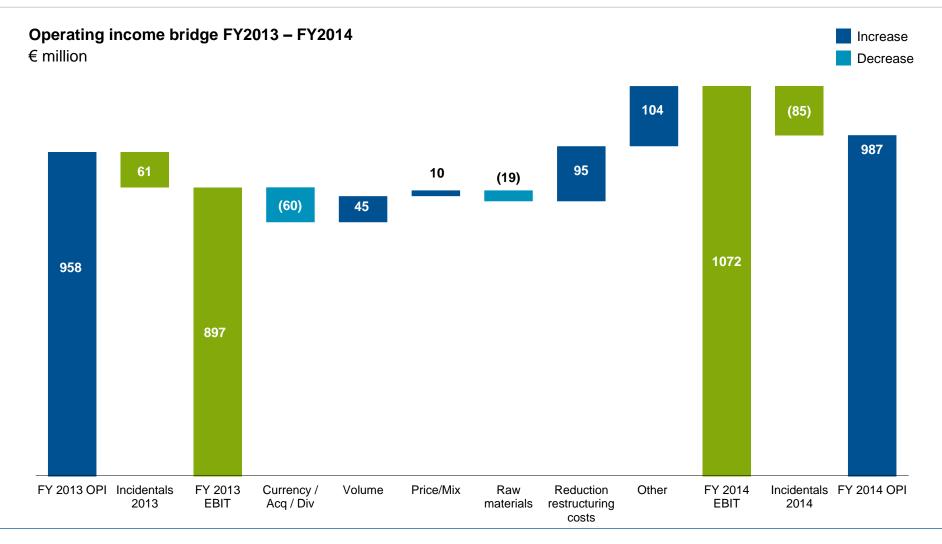


Foreign exchange rates were no longer a headwind in Q4, but impacted full-year results



- Adverse currency effects, impacting first nine months 2014, were visible in all Business Areas and any lost income related to this will not come back in our results
- Negative currency effects disappeared in Q4

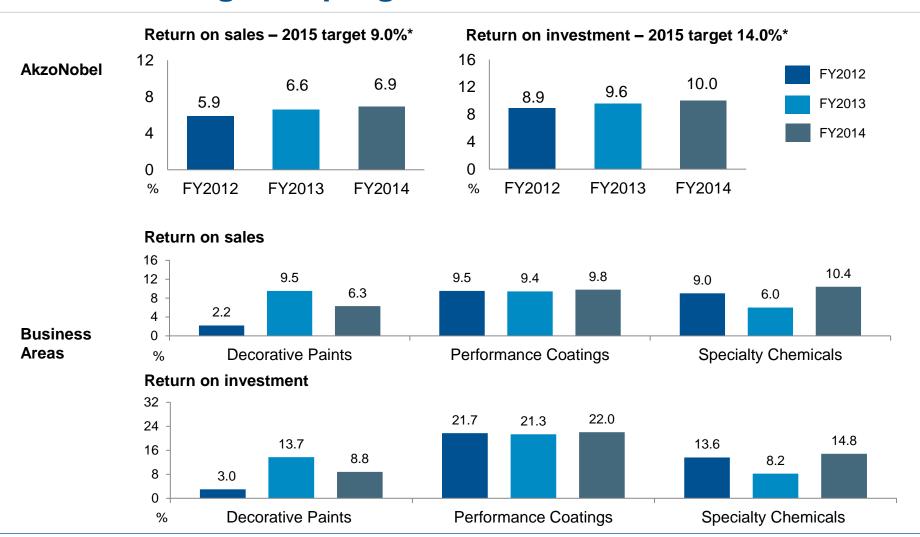
FY 2014 operating income bridge



 $^{^*\} Other\ includes\ additional\ benefits\ from\ restructuring,\ wage\ inflation,\ one-offs,\ and\ depreciation\ and\ amortization$



Financial targets – progress made to date



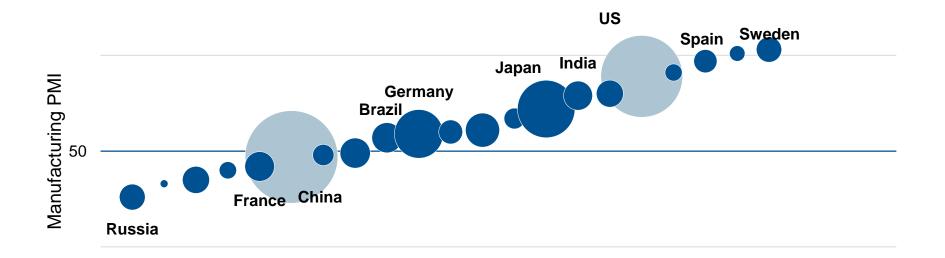
^{*} Adjusted for 2012 impairment charge (€2.1 billion)

The majority of global manufacturing output is still anticipating expansion

Purchase Managers' Index (PMI)*

January 2015

60



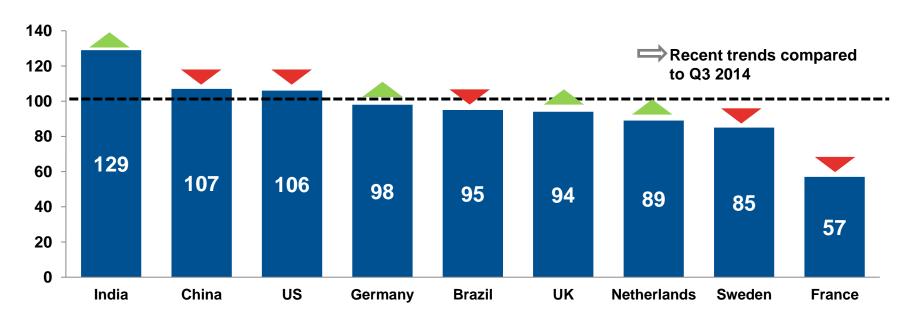
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Overall consumer confidence levels went down for many countries

Consumer confidence, Q4 2014

Figures below 100 indicate some degree of pessimism



Buildings and **Infrastructure**

~42% of revenues

New Build Projects Maintenance, Renovation & Repair **Building Products & Components**

Transportation

~16% of revenues

Automotive OEM, Parts and Assembly **Automotive Repair** Marine and Air Transport

~17% of revenues

Consumer Durables **Consumer Packaged Goods**

Consumer Goods

~25% of revenues

Natural Resource and Energy Industries **Process Industries**

Industrial

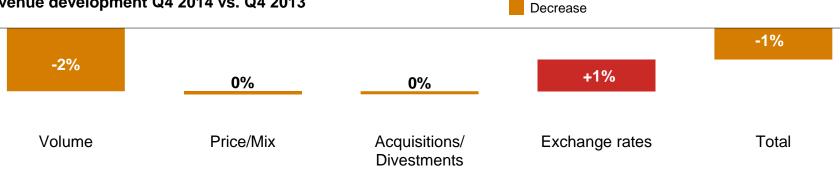
Decorative Paints Q4 2014 highlights

€ million	Q4 2013	Q4 2014	Δ%
Revenue	934	920	-1
Operating income excluding incidentals	-52	16	131
Operating income	146	16	-89

Ratio, %	Q4 2013	Q4 2014	
Return on sales	15.6	1.7	
Return on sales (excl. incidentals)	-5.7	1.7	
Return on sales (excl. inc. & restr. costs)	1.4	5.4	

- Volumes down in Q4, mainly driven by weak demand in all regions
- Price/mix flat as the effect from the sale of the German stores was offset by positive price/mix effects in regions outside of Europe
- Operating income (excluding incidentals) up as a result of benefits from restructuring activities lowering the cost base, and lower restructuring charges





Increase



Performance Coatings Q4 2014 highlights

€ million	Q4 2013	Q4 2014	Δ%
Revenue	1,367	1,416	4
Operating income excluding incidentals	73	106	45
Operating income	73	106	45

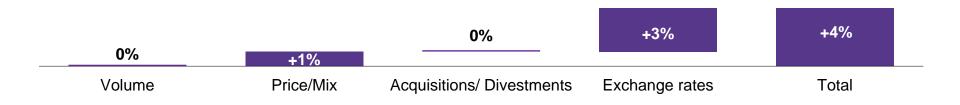
4 2014	Δ%	 Q4 revenue was up 4 percent due
1,416	4	to favorable currencies and price/mix
106	45	F

- Overall volumes flat with growth in Marine & Protective Coatings offset by other businesses
- Restructuring costs in line with 2013, while currencies and margin improvements drove ROS up to 7.5 percent
- A new organizational structure was introduced in Q4 with fewer management layers

Ratio, %	Q4 2013	Q4 2014	
Return on sales	5.3	7.5	
Return on sales (excl. incidentals)	5.3	7.5	
Return on sales (excl. inc. & restr. costs)	11.0	12.8	

Revenue development Q4 2014 vs. Q4 2013





Specialty Chemicals Q4 2014 highlights

€ million	Q4 2013	Q4 2014	Δ%
Revenue	1,200	1,194	-1
Operating income excluding incidentals	91	93	2
Operating income	-30	93	410

€ million	Q4 2013	Q4 2014	Δ%
Revenue	1,200	1,194	-1
Operating income excluding incidentals	91	93	2
Operating income	-30	93	410

a revenue in inic min premeue
year, with adverse impact of
volumes and divestments offset by
favorable currency effects

Q4 revenue in line with previous

- Adverse volume impact caused by interruptions in the manufacturing and supply chain and market reactions following the large oil price reduction, leading to destocking
- Lower restructuring costs and results from operational excellence programs, increased profitability

Ratio, %	Q4 2013	Q4 2014	
Return on sales	-2.5	7.8	
Return on sales (excl. incidentals)	7.6	7.8	
Return on sales (excl. inc. & restr. costs)	9.9	7.9	

Revenue development Q4 2014 vs. Q4 2013





All three Business Areas are transforming and delayering in a significant way

Decorative Paints

- New operating model in Europe
- Take advantage of our scale in back office functions, combined on a global and European level
- More focused country Sales and Marketing organization

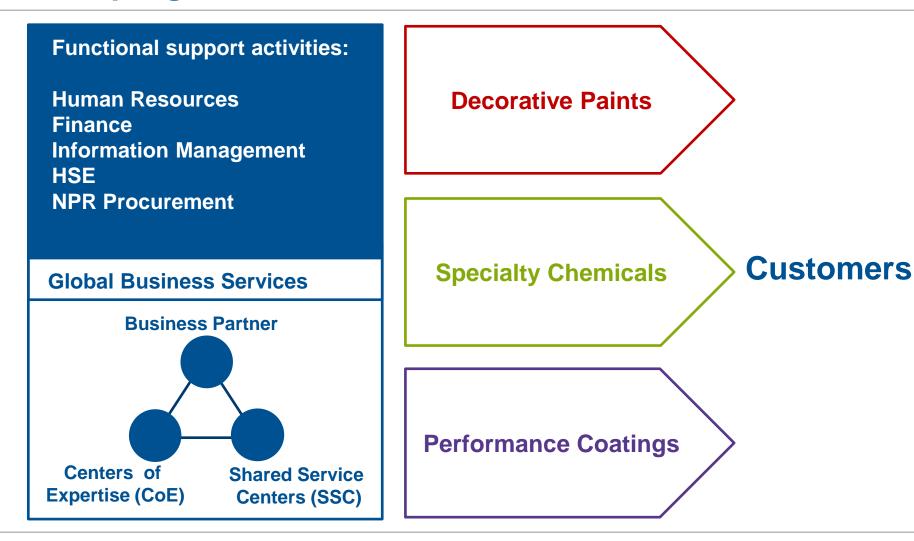
Specialty Chemicals

- Restructuring of Functional Chemicals
- Aligned organization with our strategy to focus on five main chemical platforms
- Factory consolidation and relocation of business headquarters to adapt to market conditions

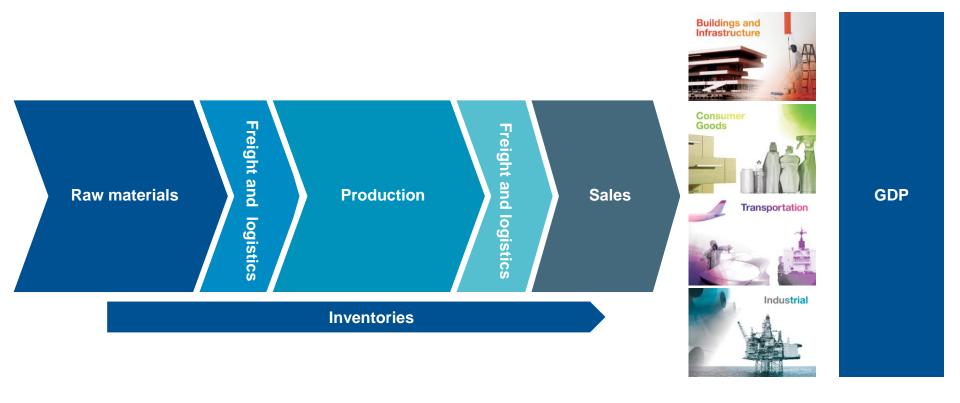
Performance Coatings

- Footprint reductions announced in 2013, resulted in the closure of eight sites
- New organization structure with fewer management layers and clearer accountability
- Seven customer centric Strategic Market Units

Global Business Services is making clear progress

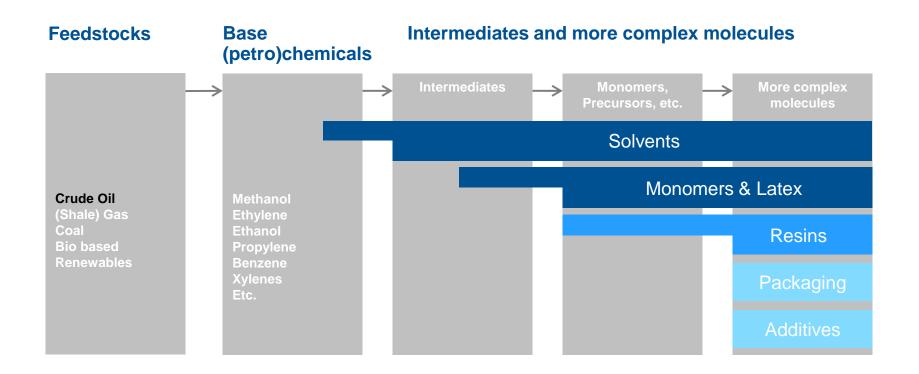


The net impact of a sustained lower oil price can have a positive impact in 2015





Downstream oil related products have clearly different dynamics



Financial review Maëlys Castella

FY 2014 - strong underlying performance

Operational improvement

- ROS 6.9%; +30bp
- ROS 7.5%; +140bp excluding incidentals
- ROI 10%; +40bp
- ROI 10.9%; +190bp excluding incidentals

Cash discipline

- Capex €588 million
- OWC as a percentage of revenue 10.1%
- Ratings confirmed:

S&P - BBB+/Stable Moodys - Baa1/Stable

Cash flow and EPS

- Net cash from operating activities €811 million
- Adjusted EPS €2.81

Summary – FY 2014 results

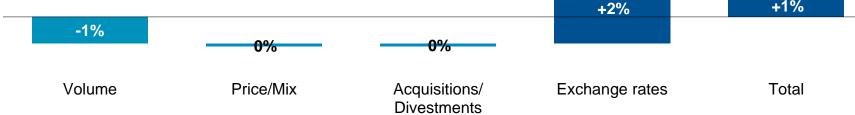
€ million	FY 2013	FY 2014	Δ%
EBITDA	1,513	1,690	+12%
Amortization and depreciation	(616)	(618)	
Operating income before incidentals	897	1072	+20%
Incidentals	61	(85)	
Operating income	958	987	+3%
Net financing expenses	(200)	(156)	
Minorities and associates	(54)	(51)	
Income tax	(111)	(252)	
Discontinued operations	131	18	
Net income attributable to shareholders	724	546	-25%

Ratio	FY 2013	FY 2014	
Earnings per share from total operations (in €)	3.00	2.23	
Adjusted earnings per share (in €)	2.62	2.81	

Q4 operating income strongly affected by incidental items

€ million	Q4 2013	Q4 2014	Δ%
Revenue	3,482	3,517	1
Operating income excluding incidentals	55	169	207
Operating income	116	83	-28
	04.0040	04.004.4	

Ratio, %	Q4 2013	Q4 2014	
Return on sales	3.3	2.4	
Return on sales (excluding incidentals)	1.6	4.8	
Return on sales (excluding incidentals & restructuring costs)	7.4	7.9	
Moving average return on investment	9.6	10.0	
Revenue development Q4 2014 vs. Q4 2013			Increase
			Decrease
	+2%	+1%	
-1% 			



Summary – Q4 2014 results – significant operational improvements offset by incidentals

€ million	Q4 2013	Q4 2014	Δ%
EBITDA	208	330	+59%
Amortization and depreciation	(153)	(162)	
Operating income before incidentals	55	168	+205%
Incidentals	61	(85)	
Operating income	116	83	-28%
Net financing expenses	(48)	(41)	
Minorities and associates	(12)	(13)	
Income tax	(21)	(36)	
Discontinued operations	16	14	
Net income attributable to shareholders	51	7	-86%

Ratio	Q4 2013	Q4 2014	
Earnings per share from total operations (in €)	0.21	0.03	
Adjusted earnings per share (in €)	(0.01)	0.33	



Incidental and other items relevant for Q4 and full-year results

FY 2013

Incidentals – Positive P&L impact €61 million

Divestment Building Adhesives (Decorative Paints) and Primary Amides (Specialty Chemicals)

Non-cash impairment charge (Specialty Chemicals)

FY 2014

Incidentals – Negative P&L impact €85 million

Fraud incident at our Chicago offices

Provisions for legacy items and project costs related to a divestment

Other exceptional items

Divestment of Decorative Paints North America (€141 million gain in profit from discontinued operations and €779 million cash inflow)

Other exceptional items

Mainly related to a settlement of a case following the divestment of Organon BioSciences in 2007 (€ 88 million cash outflow)

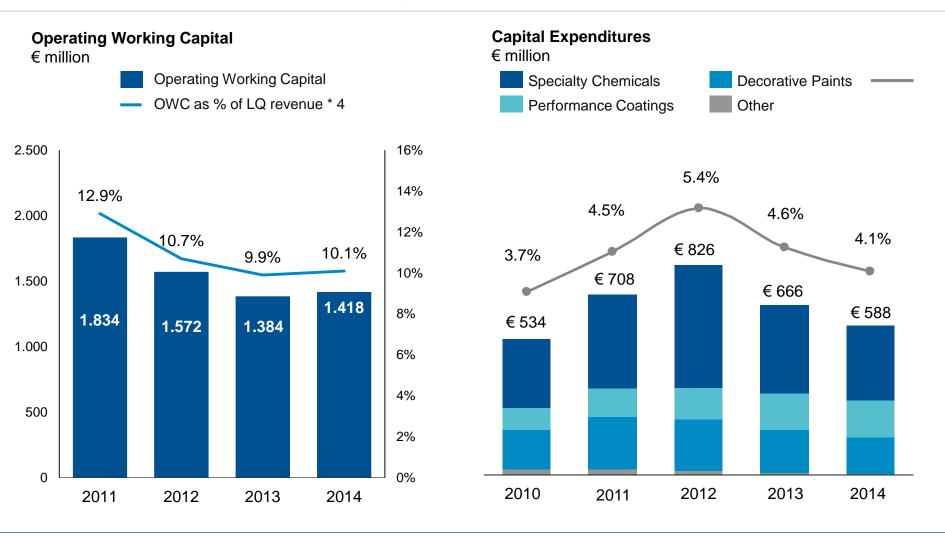
- Adverse incidental items impacted our FY 2014 results; FY 2013 incidental items were favorable
- All incidental items are non-recurring



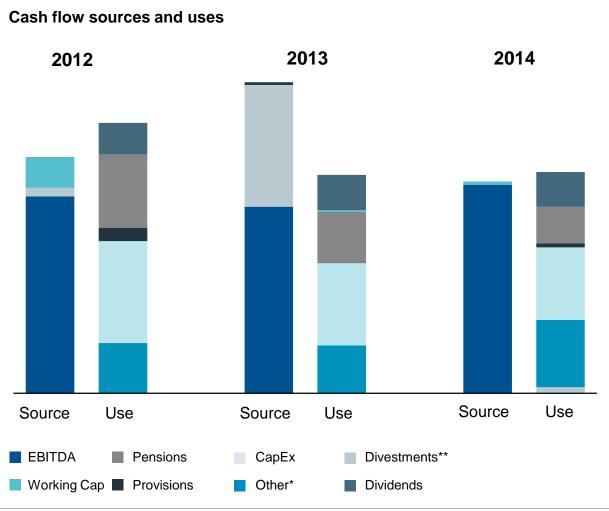
Cash flows – Increased cash from operating activities and lower Capex

€ million	Q4 2013	Q4 2014	Δ%	FY 2013	FY 2014	Δ%
Profit for the period from continuing operations	48	9		661	600	
Amortization and depreciation	152	162		616	618	
Change working capital	277	364		(13)	28	
Change provisions	(41)	(4)		(395)	(406)	
Other changes	(127)	(50)		(153)	(29)	
Net cash from operating activities	309	481	+ 56%	716	811	+ 13%
Capital expenditures	(234)	(186)	-21%	(666)	(588)	-12%
Acquisitions and divestments net of cash acquired	309	32		313	38	
Changes from borrowings	(362)	424		(253)	(367)	
Dividends	(70)	(84)		(286)	(280)	
Other changes	(4)	1		37	33	
Cash flows before discontinued operations	(52)	668		(139)	(353)	
Cash flows from discontinued operations	(17)	(63)		675	(88)	
Net change in cash and cash equivalents of total operations	(69)	605		536	(441)	

Disciplined cash management



Operational cash inflow close to covering uses of cash

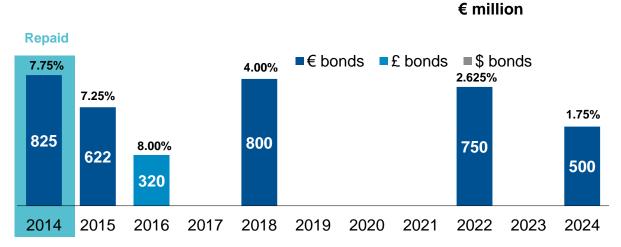


- Restructuring and pension top-ups consume a significant proportion of cash
- Performance improvement focus starts to address cash challenge
- Remuneration metrics include cash generation
- Positive cash in 2013 driven by divestments of Decorative Paints North-America and **Building Adhesives**
- 2014 cash flow impacted by incidentals and other exceptional items



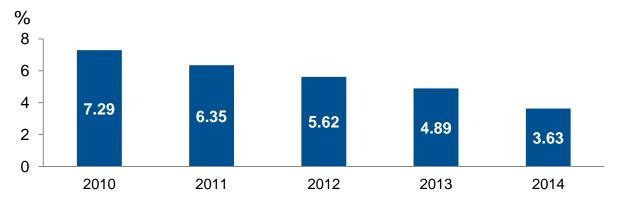
Continuously reducing costs of long term bonds





- Debt duration 4.8 years
- Net interest expense down by €74 million compared to 2013

Average cost of long term bonds





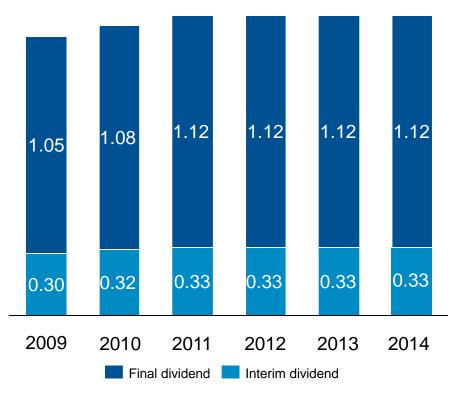
IAS 19 pension deficit increases to €0.8 billion in 2014 due to de-risking

Key pensio	on assum	ptions metric	s			Q4 2013	Q4 2014
Discount rat	te					4.2%	3.4%
Inflation rate)					3.2%	2.8%
Pension deficit o € million ■ Decrease	developmen	t during 2014					
■ Increase							
(638)	300	(1,936)	484	1,528	(841)	259	(844)
Deficit end Q4 2013	Top-ups	Discount rates on DBO	Inflation on DBO	Asset return over P&L	ICIPF Buy-ins	Other	Deficit end Q4 2014

Conclusion Ton Büchner

Dividend policy unchanged – stable to rising dividend

Dividends paid (€)



- Our dividend policy is to pay a stable to rising dividend each year
- An interim and final dividend will be paid in cash unless shareholders elect to receive a stock dividend

Conclusion

- Improved underlying performance as efficiency programs take effect
- Higher return on sales and return on investment, despite the volatile economic environment
- Developing from transformation towards continuous improvement
- Markets, raw materials and exchange rates expected to remain volatile
- We are on track to deliver the 2015 targets
- Capital Markets Day in London on Tuesday 27 October

Vision:

Leading market positions delivering leading performance

Questions

Safe Harbor Statement

This presentation contains statements which address such key issues as AkzoNobel's growth strategy, future financial results, market positions, product development, products in the pipeline, and product approvals. Such statements should be carefully considered, and it should be understood that many factors could cause forecasted and actual results to differ from these statements. These factors include, but are not limited to, price fluctuations, currency fluctuations, developments in raw material and personnel costs, pensions, physical and environmental risks, legal issues, and legislative, fiscal, and other regulatory measures. Stated competitive positions are based on management estimates supported by information provided by specialized external agencies. For a more comprehensive discussion of the risk factors affecting our business please see our latest Annual Report, a copy of which can be found on the company's corporate website www.akzonobel.com.

Appendices

Decorative Paints FY 2014 highlights

€ million	FY 2013	FY 2014	Δ%
Revenue	4,174	3,909	-6
Operating income excluding incidentals	200	248	24
Operating income	398	248	-38

Ratio, %	FY 2013	FY 2014
Return on sales	9.5	6.3
Return on sales (excl. incidentals)	4.8	6.3
Return on sales (excl. inc. & restr. costs)	7.3	8.4

- Volumes up 1 percent, with increases in Asia offset by lower volumes in Latin America, reflecting difficult trading conditions. Flat volumes in EMEA
- Revenue declined 6 percent due to divestments, adverse currency effects and adverse price/ mix. The latter was mainly driven by the sale of the German stores
- Costs down following the implementation of restructuring programs and strict cost control





Increase

Performance Coatings FY 2014 highlights

€ million	FY 2013	FY 2014	Δ%
Revenue	5,571	5,589	0
Operating income excluding incidentals	525	545	4
Operating income	525	545	4

•	Volumes up 1 percent, mainly from
	growth in Marine and Protective
	Coatings and Powder Coatings

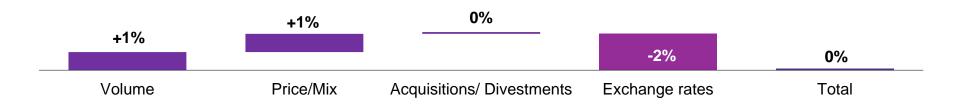
- Full-year revenue flat due to adverse currencies
- Restructuring activity continued, including implementation of new BA organizational structure with fewer management layers and clearer accountability
- Operating income increased 4 percent with benefits from restructuring more than offsetting

higher restructuring costs

Ratio, %	FY 2013	FY 2014	
Return on sales	9.4	9.8	
Return on sales (excluding incidentals)	9.4	9.8	
Return on sales (excl. inc. & restr. costs)	11.2	12.4	

Revenue development FY 2014 vs. FY 2013







Specialty Chemicals FY 2014 highlights

Revenue development FY 2014 vs. FY 2013

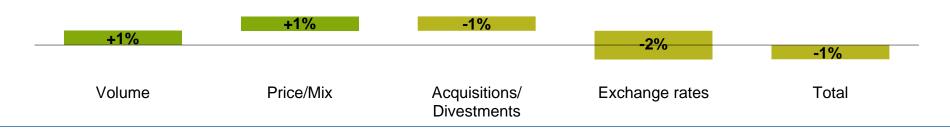
€ million	FY 2013	FY 2014	Δ%
Revenue	4,949	4,883	-1
Operating income excluding incidentals	418	508	22
Operating income	297	508	71

Ratio, %	FY 2013	FY 2014	
Return on sales	6.0	10.4	
Return on sales (excluding incidentals)	8.5	10.4	
Return on sales (excl. inc. & restr. costs)	10.0	10.7	
,			

 Revenue down 1 percent due to better volumes and price/mix more than offset by divestments and adverse currency

Price pressure in caustic, unfavorable currency developments, and production interruptions in the manufacturing and supply chain in Rotterdam impacted results

Lower restructuring costs, results from operational excellence programs, and previous restructuring measures increased profitability



Increase Decrease

Q4 2014 Operating income – Cash bridge

€ million	Q4 2013	Q4 2014
Operating Income	116	83
Incidentals	(61)	85
Depreciation & amortization	153	162
EBITDA before incidentals	208	330
Other	20	(54)
Change working capital	277	364
Change provisions	(41)	8
Interest paid	(61)	(49)
Income tax paid	(94)	(118)
Net cash from operating activities	309	481

Restructuring charges by quarter*

€ million	Q1	Q2	Q3	Q4	FY 2013	Q1 2014	Q2 2014	Q3 2014	Q4 2014	FY 2014
Decorative Paints	7	24	8	66	105	22	23	1	34	80
Performance Coatings	11	5	9	77	102	15	17	41	75	148
Specialty Chemicals	1	0	46	27	74	7	2	6	2	17
Other	10	11	12	34	67	0	3	7	-2	8
Total	29	40	75	204	348	44	45	55	109	253



Effects from Building Adhesives on FY 2013 results

€ million	Q1	Q2	Q3	Q4	FY 2013
Revenue	45	49	47	-	141
Operating Income	4	5	3	-	12

- Divestment completed on October 1st, 2013
- Results still included in 2013 financials, impact on 2014 revenue development visible through acquisitions/divestments

IAS 19 pension deficit reduces to €0.8 billion in Q4 2014

Key pensio	on assum	ptions metric	s			Q3 2014	Q4 2014
Discount rat	te					3.7%	3.4%
Inflation rate	9					3.0%	2.8%
Pension deficit d € million ■ Decrease ■ Increase (1,143)	developmen	(857)	236	762	(68)	225	(844)
Deficit end Q3 2014	Top-ups	Discount rates on DBO	Inflation on DBO	Asset return over P&L	ICIPF Buy-in	Other	Deficit end Q4 2014

Innovation Pipeline Q4 2014 Decorative Paints – Dulux stain removal Non-additive interior paint

AkzoNobel

Key Features

- Nano shell binder technology
- Premium stain removal performance
- Eco-sense technology
- Good durability

Customer Benefits

- Good dirt resistance
- Easy clean
- Well-being indoor environment
- Long life wall protection

Growth Potential

- Launched in Dec 2014
- Keeping leading position in market with premium classification in Chinese new stain removal standard







A super-premium eco-sense interior paint with good stain removal and other performance

Innovation Pipeline Q4 2014 Specialty Coatings - Leather Touch Clearcoat

Key Features

- A soft-feel, clear coat for plastic coated electronic devices
- Excellent fat-edge control and slippery touch, that in conjunction with the substrate, mimics the touch of leather
- Imparts a soft feeling that can be tuned on demand

Customer Benefits

- Compatible with current standard plastic substrates and basecoats, providing a wide range of colors
- Durable and scratch resistant
- Engenders a 'sense of sophistication' for users
- Higher productivity due to fast painting process and less scrap

Growth Potential

 Good growth envisaged, driven by the increasing market for mobile, wireless devices and Chinese OEMs shifting to premium product markets



A soft-feel clear coat that mimics the feeling of leather in mobile electronics

Innovation Pipeline Q4 2014 Industrial Chemicals - Steam savings in chlorine production

Key Features

Reduction in the consumption of process steam in chlorine production by recovery of excess heat from 4 stage evaporation

Innovation

 Innovative use of advanced modelling and process engineering to reduce 'fresh' steam demand

Benefits

- Significant savings on steam use
- CO₂ footprint reduced by 4,400 ton/year
- 80% of steam generated from a waste incineration unit and only 20% of steam cost dependent on natural gas price
- Supports certification by the German Eco-Management Audit Scheme (EMAS)



Minimizing steam consumption in chlorine production at Bitterfeld, Germany

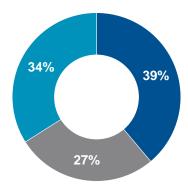
Reference

AkzoNobel today

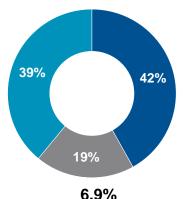
- Revenue €14.3 billion
- 47,210 employees
- 44% of revenue from high growth markets
- Major producer of Paints, Coatings and **Specialty Chemicals**
- Leadership positions in many markets



Revenue by **Business Area**

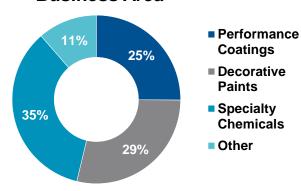


Operating income by Business Area



Return on sales (operating income/revenue)

Invested capital by **Business Area**



10.0% Return on investment (Operating income/average 12 months invested capital)

High growth markets are 44% of revenue and their importance will increase





Our proposition: Leading market positions delivering leading performance

AkzoNobel has gone through a significant amount of strategic change over the past five years

Today, the company has

- Excellent portfolio of businesses
- Good long term growth potential on the basis of end-user segment growth
- Strong positions in high growth markets (44% of revenue)
- Leadership positions in many markets
- Clear leader in sustainability
- Track record of delivering sustainable innovations and products
- Strong brands, both in consumer and industrial markets

Clear focus to deliver on our significant potential

- Improved returns and cash flow
- Leveraging scale
- Simplification and standardization
- Continued innovation













2015 financial targets focused on quality of earnings and value creation

Return on sales

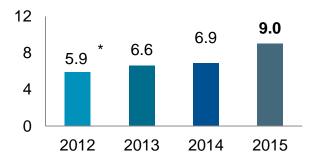
(Operating income/revenue) %

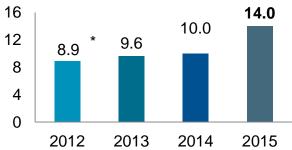
Return on investment

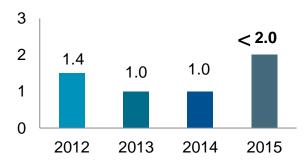
(Operating income/average 12 months invested capital) %

Net debt/EBITDA

Χ



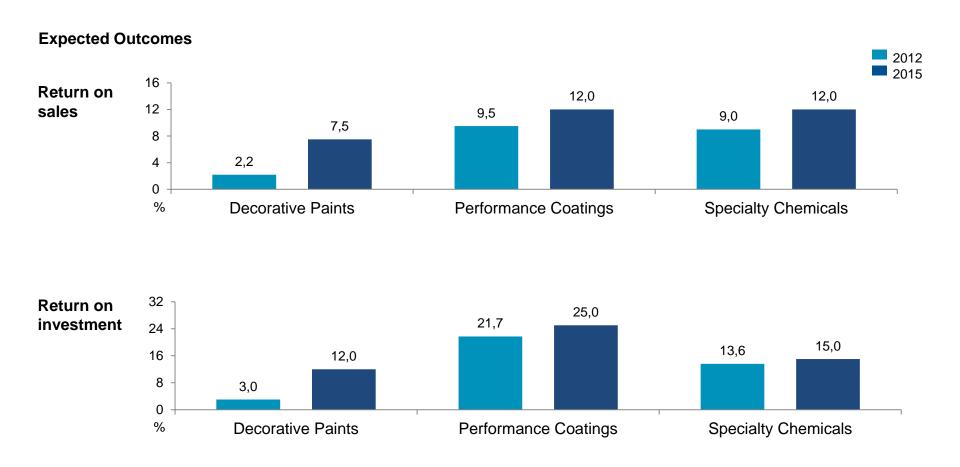




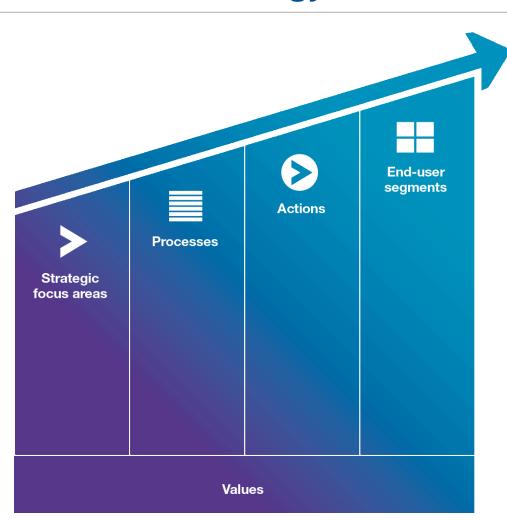
On track to achieve 2015 targets



Realistic expected 2015 outcomes



AkzoNobel strategy introduced in 2013



Vision: Leading market positions delivering leading performance

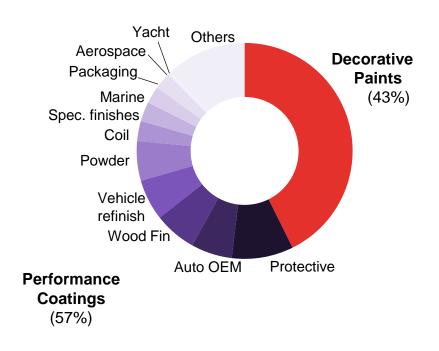
- Organic growth
- Operational excellence

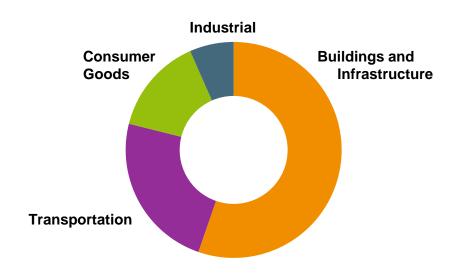
The global paints and coatings market is around €100 billion

By market sector

2014, 100% = ~ €100 billion

By end-user segment 2014, 100% = ~ €100 billion





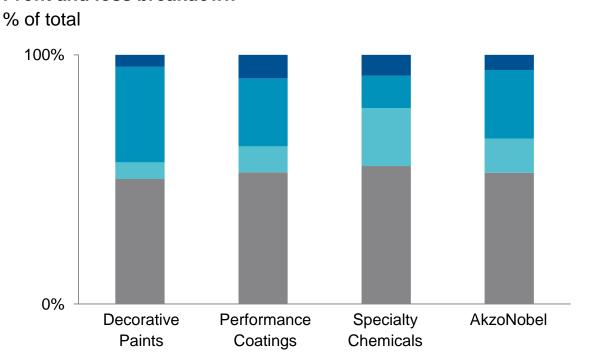


AkzoNobel has many leading market positions

		No.1 Position	Other key players	
Decorative	Multiple regions outside North America	AkzoNobel **	PPG, regional players	
	North America* Sherwin-Williams		PPG, regional players	
Protective		AkzoNobel	Sherwin-Williams, Jotun	
Powder		AkzoNobel	Axalta, Jotun, regional players	
Au	Auto refinish		PPG, AkzoNobel	
Wood		AkzoNobel	Sherwin-Williams, Valspar	
Marine		AkzoNobel	Jotun, Chugoku	
Coil		AkzoNobel	PPG, Beckers	

In aggregate variable costs represent 53% of revenue

Profit and loss breakdown*

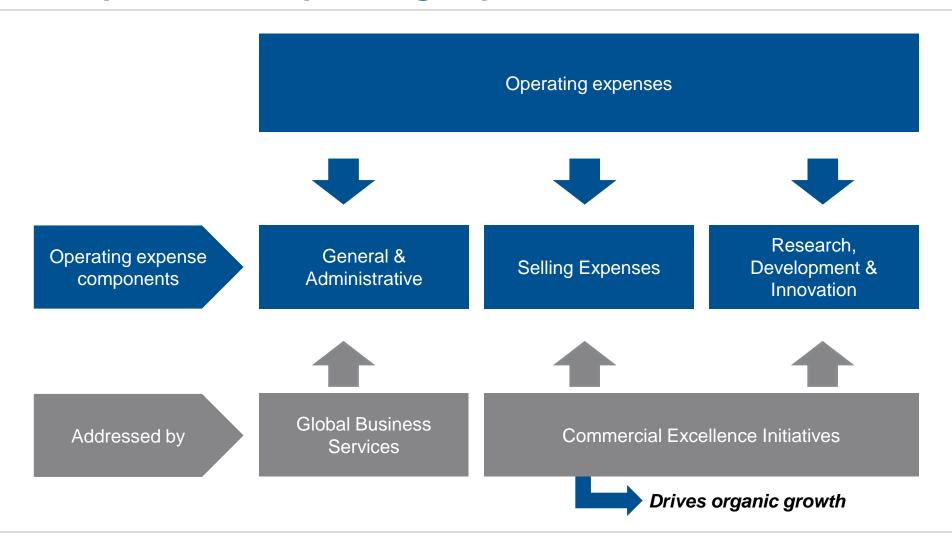


- AkzoNobel is well positioned for economic recovery
- Variable costs represent 53% of revenue
- Decorative Paints is more driven by personnel costs in the distribution network, while Specialty Chemicals has more production costs

- **EBIT** margin
- Selling, advertising, administration, R&D costs
- Fixed production costs
- Raw materials, energy and other variable costs



We are actively addressing all components of operating expenses





Drive towards continuous improvement and commercial excellence

- We are moving into continuous improvement which will enable us to achieve the 2015 targets
 - 2014 restructuring charges amounted to €253 million
 - From 2015 onwards, more normalized levels of restructuring costs, around 1% of revenues

Ongoing initiatives in 2015 and beyond:

Commercial Excellence	 Delivering quality products and innovations to our customers at a lower cost to serve Improve customer satisfaction Drive organic growth Improve margin management Sales and marketing productivity
Global Business Services	 Streamlining corporate functions (Finance, HR, IM et cetera) by introducing a new Global Business Services function responsible for implementing standardized core functional processes throughout the organization Centers of Excellence, Shared Service Centers, Business Partnering

Sustainability is business; business is sustainability

20%

of revenue by 2020 from products that are more sustainable for our customers than the products of our competitors

25-30%

more efficient resource and energy use across the entire value chain by 2020 (measured by carbon footprint reduction)



(Resource Efficiency Index)

A new indicator measuring how efficiently we generate value (expressed as gross profit divided by cradle-to-grave carbon footprint)

AkzoNobel ranked #1 again in the Dow Jones Sustainability Index for the Materials Industry group

AkzoNobel values drive cultural change



Leading performance; gaining momentum

Historical issues

- ROS below peers
- Not earning our cost of capital
- Inadequate free cash flow
- Operating expenses too high
- Not leveraging scale

Vision & Strategy

- Organic growth
- Operational excellence











2015 Targets & Incentives

- ROS 9%
- ROI 14%
- Operating income not adjusted EBITDA
- CO₂ & Eco-premium products
- Cash flow
- Incentives aligned



Business Area Expected Outcomes

ROS ROI

7.5%

SC 12% 12%

25% 15%

Culture & Values

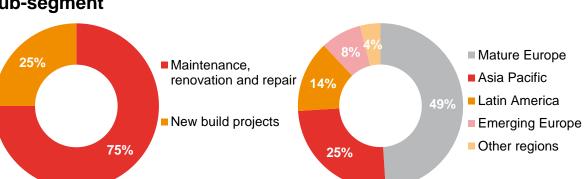
- Customer Focused
- Deliver on Commitments
- Passion for Excellence
- Winning Together

Revenue by geographic spread*

Decorative Paints business at a glance



Revenue by end-user sub-segment



Decorative Paints key figures

€ million	2014		
Revenue	3,909		
EBITDA	405		
Operating income	248		
Return on sales	6.3%		
Return on investment	8.8%		
Employees	15,200		

Key messages

- We are the global leader in size in the attractive global Decorative Paints market
- We are pursuing a vision of becoming the leading global Decorative Paints company in size and performance
- Strategic priorities:
 - Fix Europe
 - Grow profitably in high-growth markets



In Decorative Paints we hold strong market positions across all regions

Geographic area	Geographic size (€ billion)	AkzoNobel position
Europe*	12.2	1
South East Asia and Pacific	1.7	1
China and North Asia	6.4	2
Latin America	2.5	2
India and South Asia	2.8	3



We have very strong brands linked by a global approach to branding

- Our well-known brands are one of our key competitive advantages
- We have a number of powerful, relevant brands occupying a number of positions across different markets (consumer, professional, and other such as woodcare)
- Where possible, we have leveraged our scale and created a single global identity
- We have rationalized our brand portfolio concentrating our investment behind fewer, bigger, better brands





















Consumer













Other







Fix Europe

Objectives:

Improve performance by driving organic growth and operational excellence and changing the operating model in Europe

Actions:

- Implement a central operating model and simplify our organizational structure
- Consolidate our manufacturing and distribution footprint
- Develop and implement standardized and efficient marketing and sales platforms
- Redesign back office processes to support back office consolidation and restructuring
- Maintain a strong focus on customers and markets through the transition period



Changing our operating model in Europe

Action	2012	2013	2014	2015
Integrate relevant European activities and management				
Rationalize product portfolio and raw materials				
Rationalize manufacturing footprint				
Fully implement sales excellence				
Outsource certain finance businesses				
Implement central operating model				
Leverage repeatable models globally				

Grow profitably in high-growth markets

Objectives:

- Outgrow the market
- Ensure that we leverage our (global) scale to ensure that we improve relative profitability while we grow

Actions:

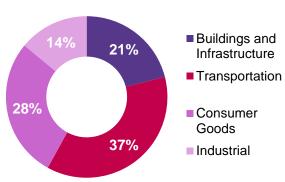
- Develop profitable mid-market business model(s)
- Build and implement a robust distribution strategy framework
- Leverage global marketing and innovation scale to win locally
- Leverage our strong brands
- Create and implement a digital marketing strategy



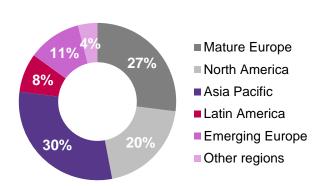
Performance Coatings business at a glance



Revenue by end-user segment



Revenue by geographic spread*



Performance Coatings key figures

€ million	2014	
Revenue	5,589	
EBITDA	687	
Operating income	545	
Return on sales	9.8%	
Return on investment	22.0%	
Employees	20,500	

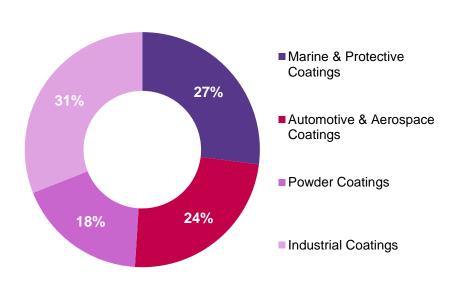
Key messages

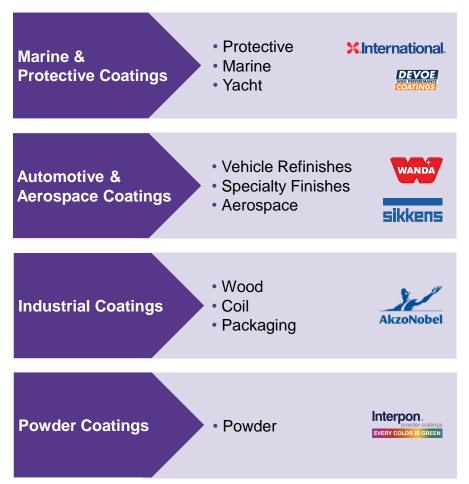
- We have leading market positions
- Strategic priorities include:
 - Performance improvement initiatives
 - Differentiated growth strategies



We are organized in four Business Units

2014 revenue by Business Unit



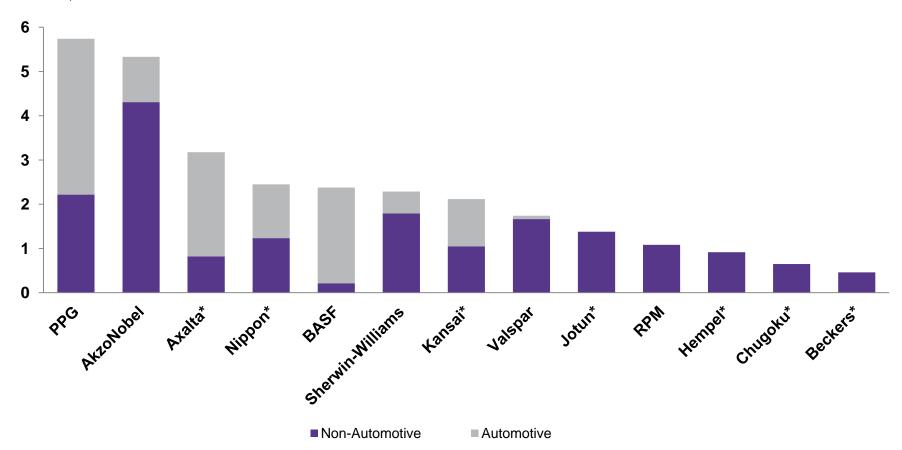


AkzoNobel is the global market leader in **Performance Coatings, excluding Automotive**

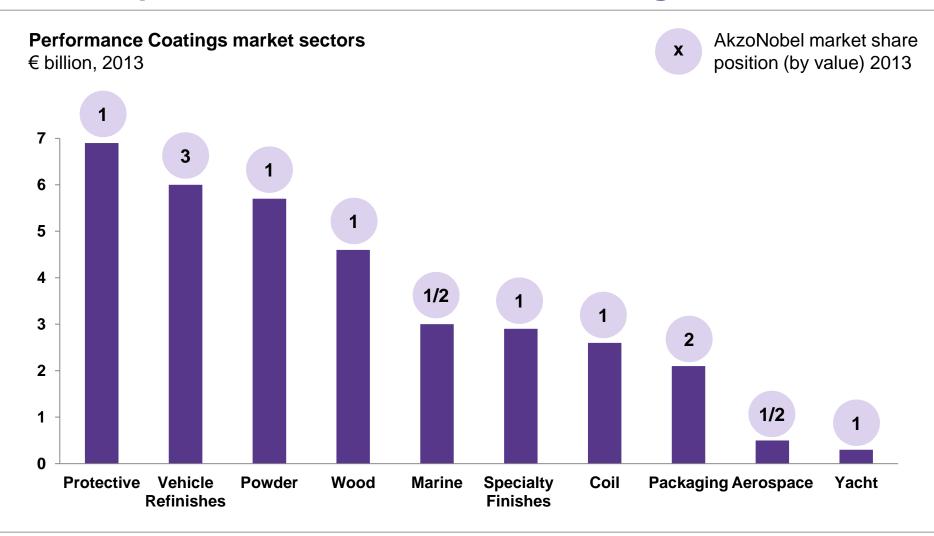
AkzoNobel

Performance Coatings revenue

€ billion, 2013 unless noted



AkzoNobel has many leading market sector positions in Performance Coatings



Pursue differentiated growth strategies

Outgrow the market organically

- Marine
- Protective
- Powder
- **Specialty Finishes**

Improve performance by driving operational excellence

- Industrial (Wood, Coil, Packaging)
- Vehicle Refinishes
- Yacht
- Aerospace

Expected outcomes

- Improved market share
- Costs don't grow as fast as revenue
- Improved return on sales in percentage terms

Expected outcomes

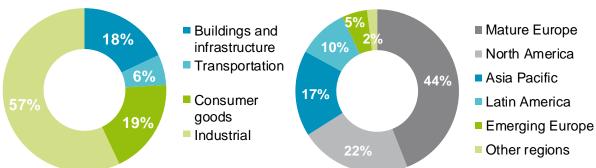
- Growth with the market
- Reduced absolute operating expenditure
- Improved return on sales based on cost reduction

Business at a glance



Revenue by end user segment

Revenue by geographic spread*



Specialty Chemicals key figures

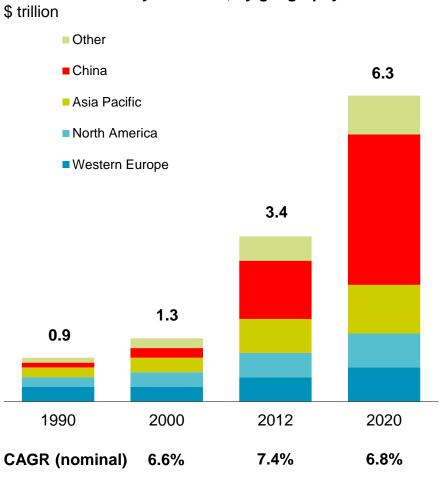
€ million	2014
Revenue	4,883
EBITDA	815
Operating income	508
Return on sales	10.4%
Return on investment	14.8%
Employees	9,800

Key messages

- Serving attractive markets, growing over the cycle
- Leading positions in five main platforms
- 56% of revenues generated outside of mature Europe
- Significant expansion investments now operational
- Driving functional excellence

The chemical industry is large and growing

Chemicals industry over time, by geography



- \$3.5 trillion market
- Solution provider for society
 - manufacturing
 - food production
 - climate change
- Continuous growth
- Strong growth in China



Five well positioned platforms in their industries

Our Business Units	Our Platforms
Pulp & Performance chemicals	Bleaching Chemicals 60% of Pulp & Performance chemicals
Industrial Chemicals	Salt-chlorine chain 100% of Industrial Chemicals
Functional Chemicals	Polymer Catalysts 40% of Functional Chemicals
Functional Chemicals	Ethylene Oxide Network 40% of Functional Chemicals
Surface Chemistry	Surfactants 85% of Surface Chemistry

Platforms operate world scale plants based on advanced technologies

Our main chemical platforms

Key products

Bleaching chemicals

- Sodium chlorate
- Hydrogen peroxide



Salt-chlorine chain

- Energy/Salt
- Chlorine

- Monochloroacetic acid
- Chloromethanes



Polymer catalysts

- Organic peroxides
- Metal alkyls



Ethylene oxide network

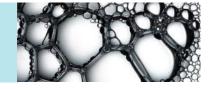
- Ethylene oxide
- Ethylene amines
- **Cellulosics**

- Chelates
- Micronutrients



Surfactants

- Ethyoxylates
- Natural oil and fat based nitrogen surfactants



We have invested in the recent past and are well-prepared for future growth

BA Specialty Chemicals capital expenditure € million 500 400 300 200 100 0 2010 2011 2012 2013 2014 ■ Capital Expenditure ■ Depreciation and Amortization



Major projects and timing of spend

Investment project	2010	2011	2012	2013	2014	2015
Ningbo multisite						
Frankfurt membrane						
Brazil Eldorado						
Brazil Suzano						
Boxing						

- Capital expenditure peaked at 8.7% of revenue in 2012
- Infrastructure is now in place and ready to take on additional demand

Four operational improvement initiatives

Improve productivity of supply chain and operations

- Asset optimization
- Production system roll out
- Lean six sigma
- Industrial IT platform
- Yield, waste and quality focus

Strengthen commercial excellence

- Customer value creation
- Organic growth
- Margin management
- Sales force productivity

Reduce organizational costs

- Restructuring
- Organization delayering
- Restricted recruitment

Enhance product and process innovation

- **New applications** and products
- Variable cost reduction
- **Process** intensification
- Standard processes

Differentiated strategies per platform

Outgrow the market organically

~ 50% of portfolio

Main platforms

- Bleaching chemicals
- **Surfactants**

Actions

- Capitalize on investments
- Grow by successfully commercializing products for attractive applications

Improve performance by driving operational excellence

~50% of portfolio

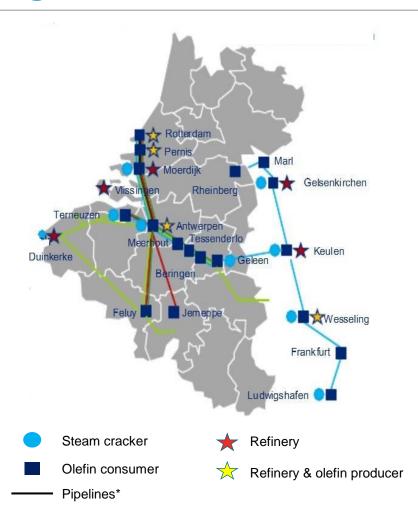
Main platforms

- Salt-chlorine chain
- Polymer catalysts
- Ethylene oxide network

Actions

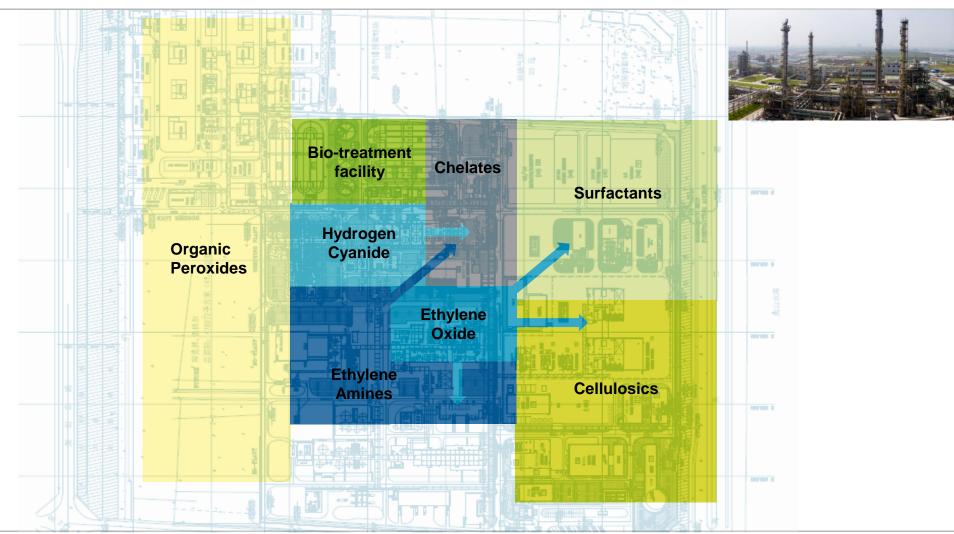
- Reduce costs and further improve productivity in operations
- Improve raw material (cost) position

Salt-Chlorine chain: Right at the heart of the customer base





Ethylene oxide network: Capitalizing on China investments



Surfactants: Growing with attractive end markets

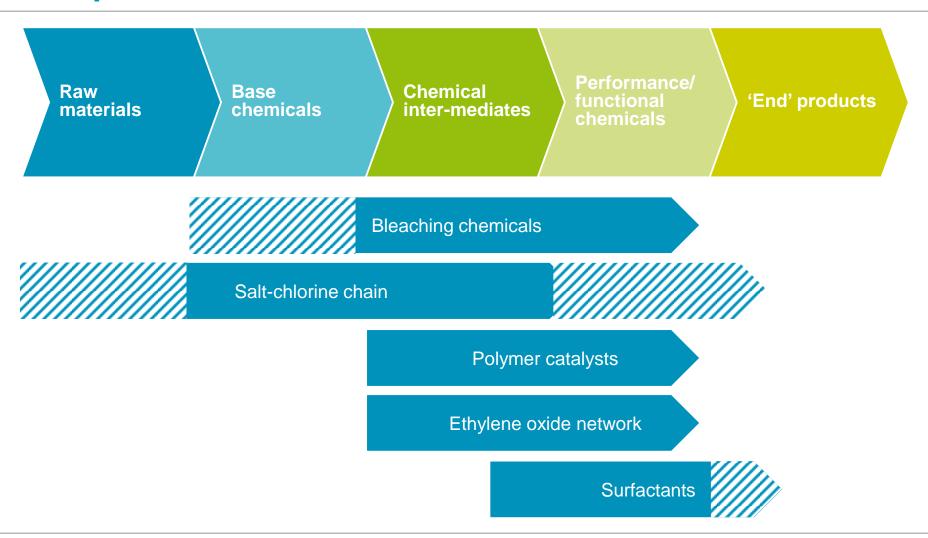








Our platforms build on value chains

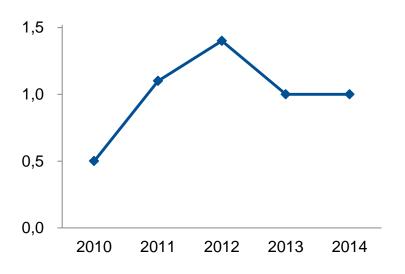




2015 target: net debt to EBITDA ratio of less than two

Net debt/EBITDA

Χ



- We have a strong liquidity position to support business needs: net cash and cash equivalents €1.7 billion*
- Undrawn revolving credit facility of €1.8 billion (2018) €1.5 and \$3 billion commercial paper programs, backed by revolving credit facility
- 2013 improvement in Net Debt / EBITDA, which was retained in 2014
- Maintain investment grade rating of BBB+

Proactively managing or removing pension liabilities

	Interest rate / Inflation hedging	Active management of interest rate and inflation exposure, with around 70% of overall defined benefit obligation (DBO) risks hedged
Retain and Manage Risk	Longevity hedging	 Courtaulds (CPS) longevity swap with Swiss Re in 2012 (€1.75billion)
	Buy-in	 UK ICIPF's annuity buy-in's with Legal & General and Prudential in 2014, covering ~ €4.7 billion pensioner liabilities
Remove Risk	Divestments	 Sale of Decorative Paints Canada in 2013 (DBO reduced by €301 million) Sale of National Starch in 2011 resulted in substantial DBO reduction
	Cash out / Sleeper management	 US plan deferred members offered a cash out in 2013 (red. €85 million) UK CPS cash out in 2013 (DBO reduced by €39 million)
	Buy-out	 USA buy-out with MetLife in 2013 (DBO reduced by €493 million)



Pension cash flow guidance

Defined benefit pension cash top-ups

[Status February 2013]

€ million

2014 actual	300
2015 -17 est.*	~330/year
2018 est.*	~100

Regular contributions

€ million 2015 estimated

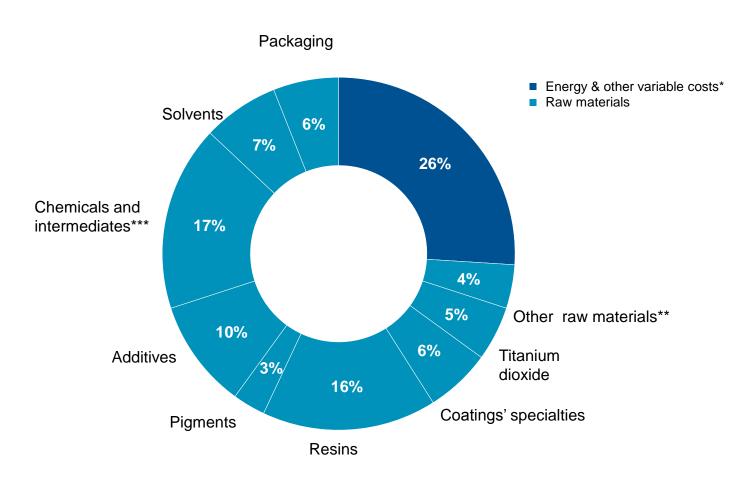
Defined benefit	100
Defined contribution	140

- Top-ups relate mainly to the 2 big UK plans, the ICI Pension Fund and the CPS Pension Scheme
- Top-ups are based on prudent actuarial valuation of liabilities, which differs from accounting liability
- Actuarial pension deficit of the 2 big UK plans is estimated at €1.5-2 billion
- The next triennial funding review for the ICI Pension Fund is expected to be completed in 2015 and in 2016 for the CPS Scheme
- The forward looking estimates make no allowance for changes in the funded status at future actuarial valuations or for additional contributions to de-risking such as the 2013 MetLife transaction in the US
- As a result of the 2014 buy-in transactions an additional one-off payment of £125 million (€160 million) will likely be added at the end of the top-up schedule as part of the next valuation

Variable costs analysis



2014



^{*} Other variable costs include variable selling costs (e.g. freight) and products for resale ** Other raw materials include cardolite, hylar etc.



Both short & long term incentives are aligned with our priorities

Executive short term incentive 2014

STI Element	Metric
20%	Return on investment
20%	Operating income
30%	Operating cash flow
30%	Personal targets – related to performance improvement plan

Executive long term incentive 2014

LTI Element	Metric
35%	Return on investment
35%	Total Shareholder Return
30%	Sustainability / SAM - DJSI

- Covers more than 600 executives
- Priorities are aligned with strategy and 2015 targets