

The AkzoNobel logo is displayed in a bold, blue, sans-serif font. It is positioned in the upper right corner of the image, partially overlapping a white diagonal graphic element that cuts across the top right of the frame. The background of the entire image is a photograph of a large industrial building with blue corrugated metal siding and a long row of windows. A banner with the AkzoNobel logo is visible on the side of the building. In the foreground, there are yellow safety railings and a paved area with yellow diagonal markings.

**AkzoNobel**

A white, semi-transparent rectangular box is overlaid on the lower left portion of the image. Inside this box, the text 'Community Forum' and 'May 31<sup>st</sup>, 2022' is written in a bold, black, sans-serif font. The background of the image behind the box shows the blue industrial building and a clear blue sky.

**Community Forum**  
**May 31<sup>st</sup>, 2022**

# Agenda

Odour Update

Noise Update

Communications

Questions

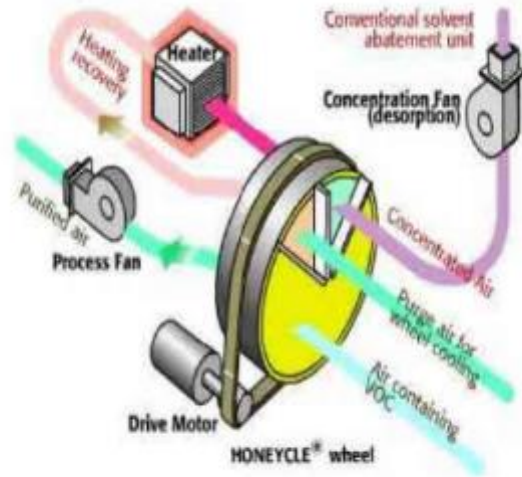
# Odour Updates



- Commissioned & Operational from December 2021
- Latest monitoring results completed in May show improved efficiency for Odour
- Sealing of openings to reduce potential fugitive odour releases
- Installation of PID's (Photo Ionisation Detectors) – real time monitoring



- ↗ Ceased night shift from 9<sup>th</sup> May
- ↗ Carbon filter commissioned in May DP 106
- ↗ Installation of 2 further Carbon Filters to be commissioned in July to control Odors from other paint sources
- ↗ Future installation of PID's
- ↗ Management of fugitive emissions
- ↗ Improve airflow efficiencies through upgrade of ducting



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- ↗ Installation of Concentrator Wheel
- ↗ Link to Resin Plant RTO
- ↗ Carbon Filter retained as 'back-up'
- ↗ Target commissioning Q2 2023

# AkzoNobel Sunshine Plant: Odour and VOC Monitoring

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31 May, 2022



# Summary of Activities

*AkzoNobel Sunshine Powder, Paint and Resin Plant*

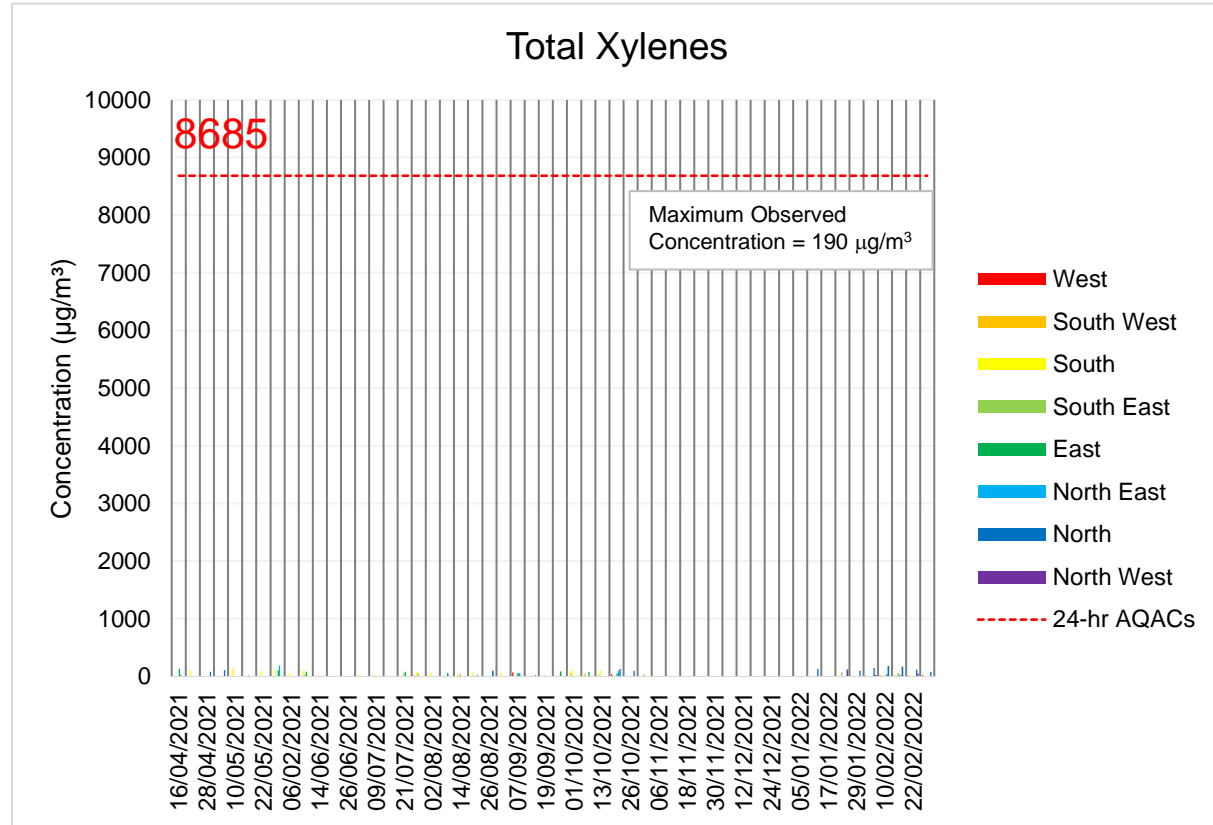
- ❑ 1-in-6 day fenceline monitoring of volatile organic compounds (VOCs)
- ❑ 1-in-3 day fenceline odour monitoring and community odour surveys
- ❑ Activated Carbon Filter (AC Filter) Stack Testing
- ❑ Regenerative Thermal Oxidizer (RTO) Stack Testing
- ❑ Odour dispersion modelling



# Monitoring Results

## Fenceline monitoring of VOCs

- **1-in-6 day** fenceline monitoring
- March 2021 until February 2022
- **No exceedances** of Victoria EPA <draft> 24-hr average Air Quality Assessment Criteria (AQAC)
- Maximum observed Ethylbenzene concentration **<1.0% of the <draft> AQAC**
- Maximum observed Total Xylenes concentration **<2.5% of the <draft> AQAC**



# Monitoring Results

*Fenceline odour monitoring and community odour surveys*

- **1-in-3 day** fenceline monitoring
- Started August 2021 and is **ongoing**
- Characterization of:
  - Location
  - Odour intensities
  - Prevailing winds
  - Odour character
- “Distinct” levels of odour at the fenceline ~15% of the time
- ~60% of these events related to AkzoNobel activities

Year	Month	Odour Intensity							≥Distinct Odour Source	
		Not Detectable	Very Weak	Weak	Distinct	Strong	Very Strong	Total	AkzoNobel	Other
2021	August	42	18	12	7	1	1	81	6	3
	September	47	16	11	3	6	1	84	9	1
	October	41	25	20	8	2	1	97	8	3
	November	42	17	18	11	1	1	90	5	8
	December	39	13	17	13	4	0	86	9	8
	<b>Total (%)</b>	<b>48%</b>	<b>20%</b>	<b>18%</b>	<b>10%</b>	<b>3.2%</b>	<b>0.9%</b>		<b>8.4%</b>	<b>5.3%</b>
2022	January	40	12	16	10	3	0	81	8	5
	February	33	21	16	13	1	0	84	9	5
	March	39	22	9	5	0	0	75	4	1
	April	33	22	17	15	4	0	91	9	10
	<b>Total (%)</b>	<b>44%</b>	<b>23%</b>	<b>18%</b>	<b>13%</b>	<b>2.4%</b>	<b>0.0%</b>		<b>9.1%</b>	<b>6.3%</b>

# Stack Testing Results

## *Regenerative Thermal Oxidizer & Activated Carbon Filter*

- Resin Plant AC Filter testing:
  - September
  - October
  - November
  - December
  - March
- Resin Plant RTO testing
  - December
  - March
  - May (results pending)
- AC Filter #1 moved to paint plant (DP106) – **interim solution**
- Two additional AC Filters for paint plant (DP13 and DP53) – **interim solution** to be installed end of July
- Paint Plant “Concentrator Wheel” plus Resin Plant RTO – **permanent solution**

Unit	Test Date	Odour Removal	NPG Removal	Notes
AC Filter (resin)	Sept, 2021	0%	98%	Media spent
	Oct, 2021	89%	97%	
	Nov, 2021	98%	97%	
	Dec, 2021	0%	99.9%	Media spent
	March, 2022	99.6%	99.6%	
RTO (resin)	Dec, 2021	87%	99.7%	
	March, 2022	83%	97%	
	May, 2022	91%	pending	

# Odour Modelling Results

## Modelling Potential Effects of Odour from Paint and Resin Plants

- Base Case Emissions
  - 24/7 paint plant operation
  - Existing emissions profile
- Interim Emissions:
  - 12-hour weekday operations
  - Interim treatment of DP13, DP53 and DP106 (85% removal)
- **Future Emissions:**
  - Ventilation System Redesign
  - Paint Plant “Concentrator Wheel & treatment using RTO

CASE	<i>24/7 emissions, no emission controls</i>	<i>12-hour weekday emissions, with controls on DP13, 53, 106</i>
<b>Fraction of hours &lt; 1</b>	68%	84%
<b>Maximum Concentration</b>	23	13
<b>Fraction of hours &gt; 5</b>	11%	1.9%

# Noise Review

# Noise Review

- ↗ Noise reduction action plan in place and being implemented
- ↗ Upgrade to mill fan soundproofing with the addition of acoustic panels
- ↗ Additional noise suppression of fan deck with installation of vibration mounts
- ↗ Monitoring event to calculate impact of recent changes in June
- ↗ Acoustic Wall – currently under tender process. Estimated completion Sept.



# Reporting of Complaints

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- ↩ 5 complaints received YTD
  - 1 report due to trade waste system fault
  - 2 reports where no abnormal event identified
  - 2 reports where offsite odour sources identified
- ↩ Difficult to give responses as complainants are not leaving contact details
- ↩ We continue to encourage community members to report issues directly to AkzoNobel so that we can investigate at the time of reported incident.

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# New reporting system



AkzoNobel / Countries / AkzoNobel Australia

## Facility updates

We have heard the community's concerns regarding our Sunshine North facility and want to keep you updated. This website has been created to keep the community of Sunshine North informed about the facility and act as a means for members of the community to provide feedback and post questions to AkzoNobel.

A screenshot of the AkzoNobel Community Reports/Complaints form. The form is titled "Community Reports/Complaints" and includes the AkzoNobel logo. Below the title, it states: "Use this form to as a script for receiving and logging external calls relating to odour, noise or other environmental issues". The form is divided into steps, with the first step highlighted in a light blue box. The first step contains the following text: "Thank you for reporting. It's helpful for us to know if our operations are impacting the community. What is the nature of the issue?". Below this text are four radio button options: "Noise", "Odour", "Dust/smoke", and "Other". The "Other" option is followed by a text input field. At the bottom of the form, there is a "Next" button and a "Page 1 of 4" indicator. A footer note reads: "Never give out your password. [Report abuse](#)". At the very bottom, there is a small disclaimer: "This content is created by the owner of the form. The data you submit will be sent to the form owner. Microsoft is not responsible for the content, the design or the performance of the application and cannot be held liable for any issues regarding the application or its content."

# Submitted Questions

- **When are we expecting to see total elimination of odour beyond your factory walls?**  
The connection of the paint plant VOC sources to the RTO through the 'Concentrator Wheel' is targeted for completion by Q2 2023. In the interim 3 carbon filters will be installed which will significantly reduce the high-level odour events.
- **Even with the paint plant reducing hours from 20 to 12, that will mean that those who are at home and in the area during the day may still smell the odour?**  
Based on Golder modelling the interim odour reduction measures will reduce the frequency and intensity of odour in the community. This will be validated by ongoing boundary odour and community odour monitoring.
- **Does that mean you will be increasing production during the day to compensate for the loss of night-time production?**  
Day time production volumes have increased due to the cessation of night shift, however as the airflows from stacks are consistent any increase in emissions is minimal.
- **Thermal oxidation does not seem to work?**  
Thermal oxidation is considered the industry leading technology to combat VOC and Odour emissions. Monitoring results show the RTO is operating at >85% removal of odour and >95% for neopentyl glycol. The future installation of the PID's will provide real time monitoring of the RTO efficiency.

- **Operation hours are always 24/7 regardless what AN states?**

The site does operate 24/7 with the resin plant operational. The powder plant night-time operation was ceased in December 2020 and most recently the night shift in paint was ceased in May 2022.

- **Why do we continue to notice odour and noise from the AkzoNobel site? Frequently I observe strong odours from the factory and when I call them they say “oh we had the doors open to vent the smell out”. This should not be occurring!**

There have been occurrences whereby doors have been left open which has the potential for fugitive releases. We are running an education program across the site of the importance to ensure that all vessels are sealed and that all doorways are always closed. We are also installing automatic roller doors to prevent to possibility of them being left open.

**Thank you**