

Fact Sheet

UPDATED: April 2021

Noise and our Sunshine North facility

We are working to address the community's concerns.

What is that noise?

Noise emissions can be a by-product of many manufacturing processes. The noises that residents were hearing at AkzoNobel's Sunshine North facility were likely to be caused by milling equipment used as part of the powder coating manufacturing process.

AkzoNobel's plans to improve noise

We have been conducting testing to improve our noise suppression and assess the need for quieter equipment and processes.

AkzoNobel wants to be a good neighbour and manage our emissions, including noise, in line with licensing requirements. We also want to gain community confidence that our operations will not adversely impact community members. We are therefore installing long term solutions to the noise concerns.

Noise Suppression Measures

AkzoNobel is working on enclosing the equipment with acoustic material to suppress noise. Where needed, we will replace equipment with quieter alternatives. Construction of the acoustic enclosures and equipment upgrade is underway and expected to be completed within one to two months.

Monitoring

In addition to installing new equipment and acoustic barriers, AkzoNobel is monitoring noise. While this monitoring is underway, we have ceased all night-time processes involving milling equipment until our new noise control measures are put in place.

Who can I talk to if I have questions or concerns?

Community members are invited to contact AkzoNobel's hotline on 03 93134555.

To help us investigate reports, information such as the time of the noise, a general location relative to the site and wind direction is very helpful. The caller's contact details will be needed if a response is requested.

EPA Victoria's 24-hour hotline is 1300 372 842.